DATA INTENSITY

Managed Application / Middleware / Database Platform Services

As functional ERP applications become more integrated into automating work flows and business processes, IT teams have moved away from break-fix to value-add business analyst and project management skill sets that provide innovative and customized services to their user base.

IT leaders can support this mission and reduce distractions and overhead by using service providers to handle not only day-to-day operations but also those that are synchronized to leverage multiple skill sets for fast and effective service offerings. This shift in IT skill sets leaves gaps that must be addressed from a Cost, Capacity, Coverage, and Capability perspective to keep pace with evolutions in the business. In a world where legacy applications, contemporary technologies, and delivery platforms are colliding at exponentially faster rates, the struggle to maintain the balance of new and old skill sets, nstitutional knowledge, support processes, and responsiveness to the business is unprecedented.

As IT leaders look to transform with the business, they are either leading these initiatives or being dragged along, but in either case, the challenges persist. As new initiatives take shape to support business transformation, managing the design, implementation, and support of the core systems of record is critical to enable these shifts for maximum benefit. Challenges such as defining cloud migration considerations, data and application integration strategies, and upgrade strategies, as well as providing day-to-day functional and technical support of mission-critical data, all take top priority. The question is, how do you execute on all of them while also managing the constant change in the business?

Benefits:
- Improved Problem Resolution
- Faster Resolution for Critical Service Requests, with Escalation Paths
- Accelerated Value From Oracle Investments
- Scalable Solutions to Fit Your Needs
- End-to-End Business Flow Support

The Four C's of Enterprise Application Management

Capability

Goal: Stretching the budget

Outcome: Faster Time-to-Value

Capacity

Goal: On-demand tech and skills

Outcome: Faster Time-to-Scale

Coverage

Goal: World-class skill sets

Outcome: Faster Time-to-Adoption

Cost

Goal: 24x7 coverage

Outcome: Faster Time-to-Deliver

The Four C's Model

The Data Intensity Four Cs model enables a flexible yet comprehensive delivery methodology for customers to leverage as little or as much as they need to map to their teams, processes, and work flows. We have a masterful focus on mapping business processes and work flows through enterprise applications' full business cycles. Regardless of the support requirement, Data Intensity is the "command and control" center to ensure your success.

Our Approach

Data Intensity has provided global 24x7 functional and technical support services for full-stack enterprise application, database, and middleware platforms for over two decades. As industry technologies have evolved, so too has our investment in the people, processes, and tools needed to succeed and grow. We help ensure the performance, security, and availability of your most critical assets and lead you through best-practice shifts and transitions. Our comprehensive portfolio includes bottoms-up technology operational management and top-down business processes to ensure measurable outcomes for customers. We deliver world-class application, middleware, and database support that is deeply rooted in our ability to scale professional and managed services across the globe with top-tier vendor partner relationships.

Our Team

Functional analysts and developers who understand overall business flows and module-specific functionality. Database administrators who manage the database, application users, application security, and overall performance of the database, application, and middle tier. Middleware resource that understands service-oriented architecture and modern integration tools along with business-to-business functional and technical processes and development.

About Data Intensity

Data Intensity is an Oracle Strategic MSP partner delivering managed services for the complex lifecycle of Oracle-powered workloads. Offering a complete portfolio under one roof, we provide full-stack, technical, and functional application managed services on any cloud.

Additionally, we maximize and future-proof our clients' Oracle investments through effective license position assessments and cloud-independent migration services. Learn more at **www.dataintensity.com.**

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