DATA INTENSITY

Data & Database Management

Ensure critical database systems are aligned with the speed of business

Layered Security Model

Finding the time and resources to balance day-to-day administrative activities with the need and know-how to implement new cutting-edge projects slows the pace of your business growth. Additionally, with the variety of platforms and deployment models, how can you ensure that your current platform choice is best for business process needs?

How are you preparing for the shift from database administrator (DBA) to database engineer (DBE)? It's time to leverage the expertise and bandwidth of an experienced Managed Services Provider to drive down costs and expand capacity & capability across any platform, whether on-premise or cloud-based.

Our Data & Database Management Services offer you increased coverage, lower costs, flexibility, and extended capacity

How We Help

By ensuring maximum cost efficiency, capability, capacity, and coverage to manage your critical database services, Data Intensity enables you to focus on growing your business and strategic initiatives to include:

- Availability Management
- Incident & Problem Resolution
- SLA/SLO Compliance
- Performance Management
- Upgrades, Security & Disaster Recovery
- OS, Services & Infrastructure

Architectural Design

In addition to providing managed database services at scale, Data Intensity also provides architectural design workshops to help customers quickly sort through the proper cloud platforms and options – mapped to their business processes and database management needs. Our services include response-time SLAs, based on IT service management integration with Data Intensity's service management platform.

Flexible Delivery Model

Our flexible delivery model can be tailored to meet your requirements, allowing you to scale the services you use dynamically as your needs change. Our experts become an extension of your IT team to help ensure your return on investment and plan how best to achieve the short- and long-term goals of your business. We support databases and the systems and infrastructure surrounding them.

Total Operations Management (TOM)

Data Intensity ofers comprehensive managed services for your business-impacting IT landscapes, with features that include 24x7 coverage, proactive monitoring, OS support, backups, and patch management **–** delivering the same services across cloud platforms for continuity of service.

Full-Stack Support

- Appplications **–** EBS, WLSFR, SOA, HYP, APLM, IDAM, OBIEE, OBIA, ODI, WC, GRC
- Application Middleware and Integration Platforms
- Databases **–** Oracle, MSSQL, MySQL, Postgres, DBaaS
- Engineered Systems **–** Exadata, ODA, PCA, ZDLRA
- Cloud and Infra Management **–** OCI, Azure, AWS, VM Platforms
- Oracle License Management as a Service

Service Features

- ITIL Management Practices including Availability, Change, Incident, Config, Capacity and Performance, Problem Management, Service Catalog, and Continuous Improvement
- Proactive Monitoring **–** addressing issues before they become problems, with 24x7 'follow the sun' support
- Delivery model includes operating systems, databases, middleware, infrastructure, backups, patching and data protection
- Disaster recovery for critical workloads
- Multi-layered security services

Total Operations Management Advantages

- All-inclusive
- Tailored support entitlements
- Named Support Team Lead **–** Customer Success Management
- Aggressive SLAs to guarantee performance levels
- Proactive management, continuous innovation, and optimization
- Continual service improvement optimizes Operational Assurance

Databases We Support

- MySQL Advanced,
- AWS Aurora,
- RDS Oracle
- RDS SQL
- Oracle DBCS
- Oracle DB Vault
- Oracle MySQL Cloud
- PostGres Advanced
- PostGresSQL
- Oracle DB On Prem RMS
- MySQL – Open Source
- MS SQL Server
- Oracle MySQL On-Prem

Professional Service Engagements

- System Configuration Audit Baseline Security
- Assessment DB Upgrade Services
- Performance Health-Check Assessment
- Precision Architecture Design Services
- Cloud Migration Services
- Database Integration Services

About Data Intensity

Data Intensity is an Oracle Strategic MSP partner delivering managed services for the complex lifecycle of Oracle-powered workloads. Offering a complete portfolio under one roof, we provide full-stack, technical, and functional application managed services on any cloud.

Additionally, we maximize and future-proof our clients' Oracle investments through effective license position assessments and cloud-independent migration services. Learn more at **www.dataintensity.com.**

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