



## CASE STUDY



# Biotech Firm's Critical Oracle ERP Environment Refreshed With Oracle Engineered Systems

## About the Customer

A leading global biotechnology company specializing in the discovery, development and delivery of therapies demands 24/7 access to a substantial Oracle database and application environments to create, patent and deliver medicines that save and improve people's lives. With the environment reaching capacity and the compute, storage and network infrastructure aging, the IT environment was in need of a refresh to meet scalability requirements the company would soon face.

## Client Challenges

- Too expensive to maintain acceptable service levels for 60 ERP applications and database environments with an additional 300+ non-ERP databases.
- Slowing ERP performance due to aging and a fragmented infrastructure.
- Undertaking hundreds of patch updates with required sequencing to keep systems operational.
- The company needed a partner to minimize the application and database complexities and a team that was equipped to architect, design, migrate and manage a full system.

Following a discovery, Data Intensity recommended Oracle Engineered System - Exadata, Exalogic and Exalytics, then implemented migration, integration, and managed database services.

## Customer Outcomes

- Completed Engineered Systems migration ahead of schedule and under budget, with 10X performance improvement across critical systems.
- Customized architecture plan that met the future scale and consolidation criteria for all applications and database environments.
- Highly skilled experts to execute a multiphase implementation and migration with daily IT operations for Engineered Systems.
- Committed support throughout the Engineered Systems migration, including a full-time project manager and a 24/7 global support team.
- Patching takes hours as opposed to months.



"Based on Data Intensity's track record and experience in Engineered Systems, we trusted them to lead our infrastructure migration efforts. Data Intensity's relationship with Oracle is unrivaled. They worked with Oracle upfront to develop an Engineered Systems architecture to suit our long-term operations."

– VP of IT

## About Data Intensity

Data Intensity is an Oracle Strategic MSP and Microsoft Gold partner delivering managed services for the complex lifecycle of Oracle-powered workloads. Offering a complete portfolio under one roof, we provide full-stack, technical, and functional application managed services on any cloud.

Additionally, we maximize and future-proof our clients' Oracle investments through effective license position assessments and cloud-independent migration services. Learn more at [www.dataintensity.com](http://www.dataintensity.com).