Government Department Optimizes Oracle Database Performance at Significant Annual Savings

About the Customer

Our client, a government department in Australia, works to meet internal IT customer demands with an increasingly tight budget. Leadership needed to correct performance and disaster recovery at the same time the team was losing confidence in their existing supplier's ability to provide the needed services quality.

Client Challenges

- Without effective database performance, mission-critical application and middleware were insufficiently supported.

- Break-fix and performance issues began to grow out of control.

- Health checks, patches, and updates were ignored.
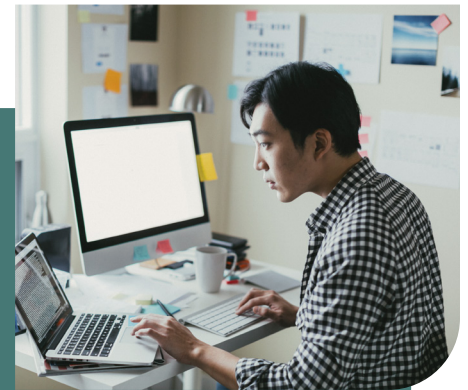
- Existing reactive support rather than proactive.

To address these challenges, Data Intensity conducted a discovery, then implemented migration, integration, and managed database services.

Customer Outcomes

- Improved database performance

- Improved OS performance

- Reduced SLA response times

- Reduced on-call reliance

- $100,000 annual savings

Customer Quote

"Transitioning to Data Intensity seemed too good to be true. Not only have we seen significant performance gains and a reduction in SLA response times, we also have saved over $100,000 a year based on what our previous supplier charged. It has been a refreshing experience working with the Australia Data Intensity team to improve our Database and OS performance and reduce costs. The added advantage of their global services model has reduced our reliance on traditional on-call models."

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— CIO

About Data Intensity

Data Intensity is an Oracle Strategic MSP and Microsoft Gold partner delivering managed services for the complex lifecycle of Oracle-powered workloads. Offering a complete portfolio under one roof, we provide full-stack, technical, and functional application managed services on any cloud.

Additionally, we maximize and future-proof our clients' Oracle investments through effective license position assessments and cloud-independent migration services. Learn more at **www.dataintensity.com.**

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