Global Food Service Company Upgrades To Oracle Hyperion For Better Financial Management

About the Customer

One of the biggest global food and facility service companies serves a diverse group of food institutions in nearly 20 countries and supported by more than 200,000 service professionals. For years the firm had run a collection of Oracle IT financial applications over a very large distributed environment. But in 2015, the company decided to consolidate financial operations under the Oracle Enterprise Performance Management Suite, building a stronger financial management platform that would continue to keep the business running competitively.

Client Challenges

- An Oracle Services Provider with extensive experience in Oracle's Enterprise Performance Management Suite (EPM) was needed to install, configure, implement patches and setup SSL.

- Technological expertise to deploy Hyperion Financial Management, Hyperion Financial Close Management, Hyperion Essbase, Hyperion Planning, Hyperion Profitability and Cost Management and Hyperion Financial Data Quality Management Enterprise Edition.

- Seamless functionality as each application component had to fit into multiple start and stop sequences with secure communications.

Following a discovery period, Data Intensity recommended Oracle Enterprise Performance Management, Managed Services, Integration Services & Technical Services, for performance tuning, troubleshooting and patching.

Customer Outcomes

- Completed the integration & technical services on time, within budget.

- Stable EPM environments with low maintenance due to a well-organized execution plan.

- Performance improvements across its Oracle financial environments.

- The financial application consolidation led to faster processing time and enabled the company to take advantage of the planning, forecasting, budgeting and reporting all in one tool.

- Data Intensity has continued to play a key role in keeping the EPM suite running with its Managed Services including 24/7 managed support.

> "Data Intensity didn't just migrate our database, they have helped us deliver on our mission with a state-of-the-art data center, leveraging the latest cloud technology."
>
> — Head of Technology & IT Support

About Data Intensity

Data Intensity is an Oracle Strategic MSP and Microsoft Gold partner delivering managed services for the complex lifecycle of Oracle-powered workloads. Offering a complete portfolio under one roof, we provide full-stack, technical, and functional application managed services on any cloud.

Additionally, we maximize and future-proof our clients' Oracle investments through effective license position assessments and cloud-independent migration services. Learn more at www.dataintensity.com.