



American Industries Group Upgrades Oracle Database to Enhance Performance & Security

Introduction

American Industries® Group is a private Mexican company established in 1976 that has helped over 200 international companies successfully start up and grow their manufacturing and distribution operations in Mexico.

Client Challenges

American Industries is an Oracle E-Business Suite (EBS) and Oracle Database customer, however, the customer was using multiple older release versions in one EBS instance for two non-production databases. Product functionality was outdated and certain certifications and support were expiring. The loss of support meant technology upgrades were expiring, as well as the loss of multiple updates, including security configuration, security documentation, security bug, and critical patches. Optimal performance, predictable service, and overall security were at risk. A database upgrade was needed to recapture investment value, support, and protection. The company opted to upgrade with Data Intensity.

Solutions

Data Intensity is a full-stack Oracle expert with more than 20 years of proven Oracle technical and functional services, including in support of Oracle Database. Data Intensity already had an established relationship with American Industries. The customer assessed that Data Intensity was best placed to offer the most suitable Oracle Database solution for its client.

With Data Intensity's direction, American Industries decided to upgrade its disparate Oracle Database versions to a long-term release from Oracle with five years of Premier support and three years of extended support. In addition, their new database is packed with advanced capabilities that deliver both enhanced performance and security over prior versions.

Outcomes

The American Industries upgrade project was executed with no issues and delivered on schedule in accordance with the proposed timeline. Two iterations were performed, as planned, for testing purposes. Weekly meetings were conducted to present project progress and provide updates from the technical team and regarding the project-plan execution. The Database upgrade provides American Industries active Oracle support in one of the latest database releases and also opens the door for new projects associated with Oracle EBS.



Following project completion, American Industries awarded Data Intensity a perfect 10 out of 10 rating in all areas of the work, including:

- Project Management
- Project Team
- Business Value
- Customer Satisfaction

About Data Intensity

Data Intensity is an Oracle Strategic MSP and Microsoft Gold partner delivering managed services for the complex lifecycle of Oracle-powered workloads. Offering a complete portfolio under one roof, we provide full-stack, technical, and functional application managed services on any cloud.

Additionally, we maximize and future-proof our clients' Oracle investments through effective license position assessments and cloud-independent migration services. Learn more at www.dataintensity.com.