

A Trusted Managed Services Provider


Data Intensity is an industry-leading Oracle Managed Services Provider delivering world-class expert managed services for the complex life-cycle of your Oracle-powered workloads. Offering a complete portfolio under one roof, Data Intensity provides full-stack, SLA-backed, technical and functional application managed services on your cloud of choice. Our unique differentiation future-proofs your investments in Oracle technologies and applications – from effective license position assessments to cloud-independent migration services, to 24x7 technical operational managed services and functional adaptation of your E-Business Suite – to optimally power your business. If you are running Oracle, we manage Oracle better than anyone, anywhere – period.




Total Operations Management




Data Intensity offers comprehensive managed services for your business impacting IT landscapes – delivering the same services across cloud platforms for continuity of service. Our Total Operations Management services help ensure Oracle performance, availability, and reliability by delivering expert design, implementation, and support of the technologies that power your business.

Total Operations Management

Data Intensity offers comprehensive managed services for your business impacting IT landscapes, with features that include 24x7 coverage, proactive monitoring, OS support, backups, and patch management — delivering the same services across cloud platforms for continuity of service.



-  **Full-Stack Support**
 - Applications – EBS, WLSFR, SOA, HYP, APLM, IDAM, OBIEE, OBIA, ODI, WC, GRC
 - Application Middleware & Integration Platforms
 - Databases – Oracle, MSSQL, MySQL, Postgres, DBaaS
 - Engineered Systems – Exadata, ODA, PCA, ZDLRA
 - Cloud & Infra Management – OCI, Azure, AWS, VM Platforms
 - Oracle Software License Management Services
-  **Service Features**
 - 17+ ITIL Management Practices (e.g., Availability, Change, Incident, Config, Capacity & Performance, Problem Management, Service Catalog, Continual Service Improvement)
 - Proactive Monitoring—Addressing issues before they become problems, with 24x7 global support
 - Delivery model includes OS, DB, MW, infrastructure, backups, patching and data protection
 - Disaster Recovery for Critical Workloads
 - Multi-Layered Security Services
-  **TOM Advantages**
 - All-Inclusive with Tailored Support Entitlements
 - Named Support Team Lead – Customer Success Management
 - Aggressive SLAs to guarantee performance levels
 - Proactive Management, continuous innovation, and optimization
 - Continual Service Improvement optimizes Operational Assurance

							
Founded 2001	650+ Customers	800 Professionals Worldwide	300+ Cloud Migrations	3,500+ Implementations Supported	16,000+ Managed Environments	7,000 Upgrades	2,800 Staff Certifications

SSAE 16 SOC 1 Type II • ISO 9001 Certified • ITIL & ITSM Certified