MANAGED APPLICATION/ MIDDLEWARE/DATABASE PLATFORM SERVICES

As functional ERP applications become more and more integrated into automating work flows and business processes, IT teams have moved away from break-fix to value-add business analyst and project management skill sets that provide innovative and customized services to their user base.

Benefits

- Improved Problem Resolution for Service Requests, Daily Incidents, and Tickets

- Faster Resolution for Critical Service Requests With Escalation Paths for Your High-Priority Requests

- Accelerated Value From Oracle Investments With Unmatched Proficiency in Enterprise Oracle Technology

- Scalable Solutions to Fit Your Needs

- End-to-End Business Flow Support

IT leaders can support this mission and reduce distractions and overhead by using service providers to handle not only day-to-day operations but also those that are synchronized to leverage multiple skill sets for fast and effective service offerings. This shift in IT skill sets leaves gaps that must be addressed from a Cost, Capacity, Coverage, and Capability perspective to keep pace with evolutions in the business.

In a world where legacy applications, contemporary technologies, and delivery platforms are colliding at exponentially faster rates, the struggle to maintain the balance of new and old skill sets, institutional knowledge, support processes, and responsiveness to the business is unprecedented. As IT leaders look to transform with the business, they are either leading these initiatives or being dragged along, but in either case, the challenges persist. As new initiatives take shape to support business transformation, managing the design, implementation, and support of the core systems of record is critical to enable these shifts for maximum benefit. Challenges such as defining cloud migration considerations, data and

application integration strategies, and upgrade strategies, as well as providing day-to-day functional and technical support of mission-critical data, all take top priority. The question is, how do you execute on all of them while also managing the constant change in the business?

The Four C's of Enterprise Application Management

Goal: Stretching the Budget to Do More With Less
Outcome: Faster Time-to-Value

CAPABILITY

Goal: On-Demand Tech and Skills
Outcome: Faster Time-to-Scale

CAPACITY

Goal: World-Class, Cutting-Edge Skill Sets
Outcome: Faster Time-to-Adoption

COVERAGE

Goal: 24 x 7 coverage
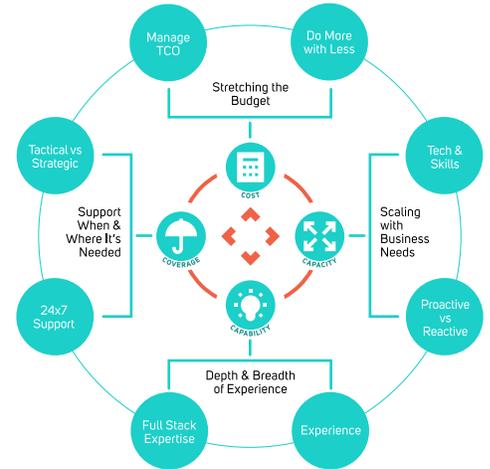**Outcome:** Faster Time-to-Deliver

COST

Our Approach

- Functional analysts and developers who understand overall business flows and module-specific functionality.

- Database administrators who manage the database, application users, application security, and overall performance of the database, application, and middle tier.

- Middleware resource that understands service-oriented architecture and modern integration tools along with business-to-business functional and technical processes and development.

Data Intensity has provided global 24x7 functional and technical support services for full-stack enterprise application, database, and middleware platforms for over two decades. As industry technologies have evolved, so, too, has our investment in the people, processes, and tools needed to succeed and grow. We help ensure the performance, security, and availability of your most critical assets and lead you through best-practice shifts and transitions. Our comprehensive portfolio includes bottoms-up technology operational management and top-down business processes to ensure measurable outcomes for customers. We deliver world-class application, middleware, and database support that is deeply rooted in our ability to scale professional and managed services across the globe with top-tier vendor partner relationships.

Unique Capabilities

650+
Customers

15,000+
Managed Environments

6,200+
Upgrades

300+
Cloud Migrations

800+
Professionals Worldwide

3,225+
Implementations Supported

2,800+
Staff Certifications

20+
Cloud Specializations

The Data Intensity Four Cs model enables a flexible yet comprehensive delivery methodology for customers to leverage as little or as much as they need to map to their teams, processes, and work flows. We have a masterful focus on mapping business processes and work flows through enterprise applications' full business cycles. Regardless of the support requirement, Data Intensity is your "command and control" center to ensure your success.

Data Intensity's Full Portfolio of Comprehensive Solutions

- Cloud Advisory & Migration Solutions
- Cloud Integration Solutions
- Hybrid Cloud Platform Solutions
- Multi-Cloud Workload Management Solutions
- Data & Database Management Solutions
- Enterprise Application Solutions
- Oracle License Solutions
- Resale Solutions

ORACLE **Platinum Partner**
Cloud Select
North America
Oracle Cloud Managed Service Provider

Microsoft®
GOLD CERTIFIED
Partner

amazon web services

Data Intensity is the largest independent multi-cloud services provider focused on managing mission-critical applications and services in a hybrid cloud world. Our purpose-built solutions and services focus on the life-cycle design, implementation, support, and operation of technologies and platforms that power our customers' business processes. Customers choose Data Intensity because we allow them to focus on their critical business needs while we focus on their applications and multi-clouds investments.

Data Intensity
team@dataintensity.com

United States
50 East RiverCenter Blvd
Suite 700
Covington, KY 41011

United Kingdom
218A Moulsham Street
Chelmsford, CM2 0LR

Australia
Level 13
144 Edward St
Brisbane QLD 4000