



FAST

Functional Application
Support Team

RESULTS-DRIVEN SUPPORT SERVICES

FAST

For Oracle EBS and Cloud ERP

Reliable Outcomes at Managed Costs to Unburden Resources

Oracle E-Business Suite (EBS) and Oracle Cloud Enterprise Resource Planning (ERP) Applications drive a myriad of essential business functions at your organization. Return on Oracle investment value, however, regularly drops when IT struggles to provide proper EBS and ERP support. Often, standard outsourced staffing agreements lock your unit into inflexible, overly expensive, and low-quality hourly services contracts. Consequently, internal resources either remain ill-equipped for, or entirely captive to, reactive problem-solving, abandoning proactive development.

You can both manage costs and unburden resources by opting into a resolution-based subscription, delivered by experts who understand your specific Oracle EBS and Oracle Fusion Cloud Applications environment. In doing so, you can meet user demand as well as maintain strategic focus. You can raise employee productivity and Oracle application value at a targeted, predictable spend. High-touch services capably transform your IT business via full-stack functional and technical support. Tiered levels map to your current, specific, support needs. Menu items can be bundled in increments and adjusted as necessary.

Trust Data Intensity to optimize your Oracle investment protection, Oracle application utilization, and IT department effectiveness with our Functional Application Support Team (FAST) offering...a managed services subscription founded in 15+ years of success.

FAST Subscription Features

- Case-Managed Solution Assurance
- Aggressive, Rapid-Response SLAs
- Global Service Delivery POD Teams
- Core App Targeting (HCM, FIN, SCM)
- Continual Internal Skills Development
- Ongoing Access to Advanced Innovation
- ServiceNow eBonding
- Named Team Lead (Tier-Dependent)
- Transition to Service Support

Schedule a consultation to jumpstart support outcomes FAST.

- Predictable Costs
- 24 x 7 Global Coverage
- High-Touch Service
- Full-Stack Support
- Reduced Risk

GO FAST

DATA  INTENSITY

ORACLE PARTNER

Microsoft Partner





FAST

Functional Application
Support Team

TO DRIVE ESSENTIAL ORACLE APP VALUE

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FAST Subscription Benefits

FAST subscribers escape hourly-pricing traps, meet vital support needs, and learn from Oracle experts through three services tiers:

- **User Transactional Support** removes internal team burden at a low cost
- **Application Configuration Support** identifies and remediates challenges, while eliminating staffing constraints
- **Customization & Development Support** delivers deep, dedicated, expert, Oracle functional and development skills.

Why Data Intensity

Data Intensity is the largest, independent, global Managed Services Provider and a certified Oracle and Microsoft Partner, trusted by the world's leading businesses.

FAST Success Stories

- 01** \$7B Global FinTech Firm with complex Oracle estate boosts security, compliance, uptime, automation; and meets 1.5k requests at near 100% SLA
- 02** \$10m Tech Product Retailer with Oracle EBS realizes high availability and efficiency, while freeing staff and reducing manual efforts 50%
- 03** \$1.5B Oil & Gas Distributor with Oracle HCM, Payroll, Finance, and Supply Chain requisites achieves entirely new business process integration

FAST Subscription Gains

- ✓ Performance
- ✓ Productivity
- ✓ Innovation
- ✓ Automation
- ✓ Alignment
- ✓ Scalability
- ✓ Expertise
- ✓ Optimization



Contact Data Intensity
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