



FAST

Functional Application
Support Team

RESULTS DRIVEN SUPPORT SERVICES

FAST

For Oracle Cloud EPM and Hyperion

Reliable Outcomes at Managed Costs to Unburden Resources

Oracle Cloud Enterprise Performance Management (EPM) and Oracle Hyperion Applications drive a myriad of essential business functions at your organization. Return on Oracle investment value, however, regularly drops when IT struggles to provide proper EPM and Hyperion support. Often, standard outsourced staffing agreements lock your unit into inflexible, overly expensive, and low-quality hourly services contracts. Consequently, internal resources either remain ill-equipped for, or entirely captive to, reactive problem-solving, abandoning proactive development.

You can manage costs and unburden resources by opting into a resolution-based subscription, delivered by experts who understand your specific Oracle Cloud EPM and Oracle Hyperion environment. In doing so, you can meet user demand as well as maintain strategic focus. You can raise employee productivity and Oracle application value at a targeted, predictable spend. High-touch services capably transform your IT business via full-stack functional and technical support. Tiered levels map to your current, specific, support needs. Menu items can be bundled in increments and adjusted as necessary.

Trust Data Intensity to optimize your Oracle investment protection, Oracle application utilization, and IT department effectiveness with our Functional Application Support Team (FAST) offering a managed services subscription founded in 15+ years of success.

FAST Subscription Features

- Case-Managed Solution Assurance
- Aggressive, Rapid-Response SLAs
- Global Service Delivery POD Teams
- Core App Targeting (PBCS, FCCS, ARCS, Hyperion Essbase and Intelligence)
- Ongoing Access to Advanced Innovation
- ServiceNow eBonding
- Named Team Lead (Tier-Dependent)
- Transition to Service Support

Schedule a consultation to jumpstart support outcomes FAST.

- Predictable Costs
- 24 x 7 Global Coverage
- High-Touch Service
- Full-Stack Support
- Reduced Risk

GO FAST

DATA  **INTENSITY**

ORACLE PARTNER

Gold
Microsoft Partner





FAST

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Support Team

TO DRIVE ESSENTIAL ORACLE APP VALUE

FAST

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FAST Subscription Benefits

FAST subscribers escape hourly-pricing traps, meet vital support needs, and learn from Oracle experts through three services tiers:

- **User Transactional Support** removes internal team burden at a low cost
- **Application Configuration Support** identifies and remediates challenges, while eliminating staffing constraints
- **Customization & Development Support** delivers deep, dedicated, expert, Oracle functional and development skills.

Why Data Intensity

Data Intensity is the largest, independent, global Managed Services Provider and a certified Oracle and Microsoft Partner, trusted by the world's leading businesses.

FAST Success Stories

- 01** Public University migrates to Oracle Planning and Budgeting Cloud and boosts security, compliance, uptime, and automation.
- 02** Multi-National Services Company realizes high availability and cost efficiency by moving Hyperion to Oracle Cloud Infrastructure.
- 03** \$12B Food Services company migrates to Cloud EPM and resolves performance and integration issues with Data Relationship Management.

FAST Subscription Gains

✓ Performance

✓ Productivity

✓ Innovation

✓ Automation

✓ Alignment

✓ Scalability

✓ Expertise

✓ Optimization

GO FAST

Contact Data Intensity
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