

Oracle Engineered Systems Solutions

Our Top Achievements

- Oracle Customer Advisory Board Participant (EBS and Cloud Infrastructure)
- Oracle Platinum Partner
- Oracle MSP Partner
- Oracle Velocity Partner
- Multiple Oracle Database Beta Programs Participant
- Oracle Cloud Infrastructure Partner of the Year
- Global Engineered Systems Partner of the Year
- Oracle Volume Partner of the Year
- Numerous Oracle User Group Awards



Keeping Pace With Oracle Engineered Systems

As converged infrastructure systems, Oracle's Engineered Systems offerings bring together database administration, storage management, network management and general system administration skills requirements in a packaged solution. Often companies do not have the appropriate skill set for the implementation, configuration and operational care of these systems, or those skill sets are distributed across various job roles. Like today's cloud solutions, Oracle Engineered Systems demand a unique role within the organization that brings together multiple skill sets to ensure an available, highly performing, and secure solution.



Data Intensity Solution Overview

We are an award-winning Global Engineered Systems Partner of the Year, holding the Certified Enterprise Installations Standards (EIS) Partner designation as well as Specializations in Exadata, Oracle Database, Oracle VM, Oracle Linux, Oracle Enterprise Manager, and Oracle Cloud Infrastructure. We offer a comprehensive suite of Professional and Managed Services focused on optimizing your investment and ensuring you have a roadmap for the future. As one of a small handful of global Oracle EIS partners that are also Oracle Cloud Infrastructure Specialized, we are certified to install and configure Oracle Engineered Systems both on-premises and in the cloud. In addition, Data Intensity offers on-going managed services to ensure smooth operations, security, performance, scalability and usability of new functionality.

Professional Services

As a Platinum Partner with Specializations in all aspects of the Oracle Engineered Systems technology stack, Data Intensity offers a wide range of professional services to ensure the fastest time to value and optimal investment protection. Whether you are new to the Engineered Systems platform or currently consuming these powerful platforms to power your business, Data Intensity can assist anywhere along the life-cycle to deliver on your business outcomes.





Our Approach

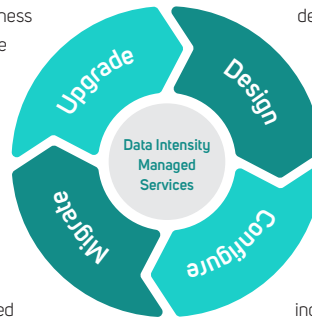
The Data Intensity Difference provides a methodical approach to understand your unique challenges to provide a solution defined by your operational parameters and time lines. Data Intensity designs and implements Oracle's Engineered Systems for customers with the mentality of full life-cycle supportability.

Upgrade Services

As an authorized Platinum Provider, Data Intensity can perform timely physical upgrade and to ensure the scalability to meet your rigorous business demands. Data Intensity can also provide an assessment for recommendations to right-size existing implementations.

Migration Services

Applying proven migration methodologies and toolsets to migrate applications to on-premises or cloud-based Engineered Systems solutions to ensure smooth cutover with new functionality.



Design Services

Mapping your use cases to the Engineered Systems platform. For Oracle software implementations, the design review will cover the non-functional areas such as HA, DR, Storage, Security, Backup and Resource management. Environmental requirements assessment, logistics planning, and performance mapping.

Design Services

Performing installations, upgrades data center migrations, and cloud migrations, including delivery verification, installation of physical hardware or cloud platform, systems activation, and setup and configurations. install and test Oracle database , middleware and application software.



Managed Services Overview

Remote Managed Engineered Systems

Understanding the unique needs of each customer, Data Intensity tailors the level of remote management services to ensure cost-optimization and investment protection. The service can range from just patching the underlying Engineered System infrastructure to managing the whole applications to disk environment encompassing operating system, database, middleware and application layers.

- **Remote Monitoring Services** – As a complement to, or replacement of the Oracle Platinum services, Data Intensity can augment your staff needs and drive faster time-to-benefit mapped to your business processes. These services can be coupled with our application monitoring services to ensure a comprehensive, business-outcome approach to monitoring.
- **Health-Check Services** – Identify critical patch levels, performance metrics, and tuning recommendations.

- **Operations Management** – Execute tuning recommendations for optimal performance.
- **Patch Services** – Maintaining the power of the ExaStack converged infrastructure requires expertise and knowledge to ensure performance, functionality and security compliance. Data Intensity offers three Patching Service tiers to provide flexibility around your business processing needs where you pick the frequency (annual/quarterly/ad hoc) and level of patching within your stack:
 1. Regular Patching Service
 2. Accelerated Patching Regime (Utilizing Maximum Availability Architectures to Reduce Downtime Windows)
 3. Patching Transfer (Train and Handover)



The Data Intensity Difference

Our managed services team is staffed by globally available pool of Certified Oracle Engineered Systems engineers to provide 24x7/365 support services to ensure you are realizing the benefit of your investments.

	Oracle Database Appliances	Exadata Database Machine	Oracle Private Cloud Appliance	Exalytics in Memory Machine	Oracle Exalogic Elastic Cloud	Oracle Mini-Cluster
Monitoring	Domain 0 Services	Storage Cells / Infiniband	Oracle VM	BI EE ODI	Traffic Cop	Solaris Containers
Operations	Bare Metal & Virtualization Management	ASM Configuration	Trusted partition Migration	BI EE ELT Processes	Middleware Security	Container Design
Health Checks	SDD Performance	HCC Performance	Memory Management	Bulk Load Optimization	Page Load Times	ZFS Cloning Copy on Write
Patching Services	ODA Bundle Patches	Storage Server Infrastructure	OVM/ZFS Patching	In Memory Databases	JVM & WebLogic	ZFS Patching



Customer Successes

- + UK's largest Royalty Collection and Distribution society use Oracle Exadata to calculate the royalties owed to musicians based on air play statistics they gather, whilst PRS have a very strong Database administration team, they felt that they did not have enough skills in house to manage the physical Exadata servers. DI supplies PRS with this short-fall and provides a managed service from the operating system downwards on the PRS's engineered system estate.
- + A Motor finance company specializing in automobile finance for people with disabilities, however take a different approach as their use of the Oracle Private Cloud Appliance is wholly managed by DI.
- + A leading life sciences company leverages Data Intensity for all their Engineered Systems implementation and support needs, including Exadata, Exalogic, and Exalytics, that support more than 400 databases and applications.

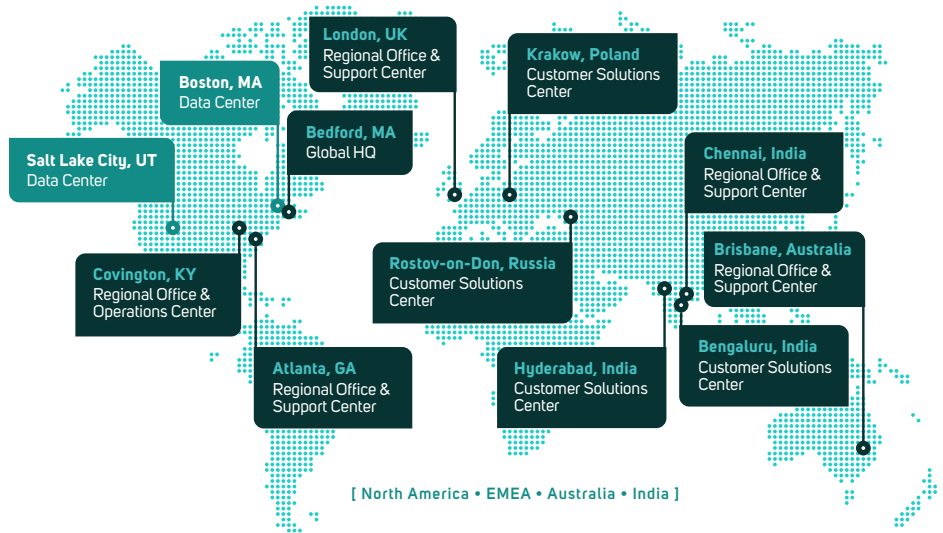
Our Engineered Systems Customers

- A Top 10 worldwide investment bank
- Three of the largest retailers globally
- One of the Top 5 UK Supermarkets
- Third largest law firm globally
- Two of the largest insurance companies in the UK
- UK's largest royalty collection and distribution society
- One of the largest gaming companies worldwide
- Major medical device manufacturing firm
- Top 10 biotechnology firm

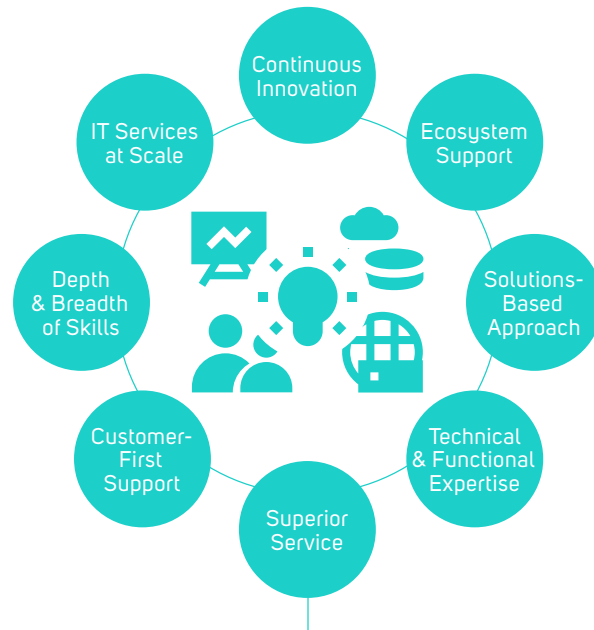


A Global Capabilities Footprint & Valued Service

- + 24x7 Global Support Model
- + ITIL-Compliant Service Management Platform
- + Named & Dedicated Support Models
- + Customer Success Manager
- + Comprehensive, Full-Stack Support Services
- + Design-Implement-Support Methodology



Our Strengths



Communication, Technical, and Functional Support to Drive Business Outcomes

2100+
Oracle Staff
Certifications

22+
Oracle Specializations

200+
Cloud Migrations
Completed

650+
Customers



DATA INTENSITY

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Data Intensity is the largest independent multi-cloud services provider focused on managing mission critical applications and services in a hybrid cloud world. Our purpose-built solutions and services focus on the lifecycle Design, Implementation, Support and Operation of technologies and platforms that power our customers business processes. Customers choose Data Intensity because we allow them to focus on their critical business needs while we focus on their applications and multi clouds investments.