

# FOCUSED PRECISION & SUPERIOR SERVICE

Data Intensity helps midsize and enterprise companies spearhead their cloud-first strategies through cloud enablement and best-in-class application platforms.

# The Leader in Cloud Managed Services

A highly qualified Cloud Managed Services Provider can free internal staff members from the tedium and stress associated with issues related to system maintenance, upgrades, migration, and the rapid pace of technology evolution. A provider committed to serving as a **true partner** can keep your staff apprised of new techniques and technologies that deliver better performance, greater cost-efficiency, and 24/7 reliability. Most important, delegating complex, labor-intensive IT functions to a qualified Managed Service Provider (MSP) allows your best performers to focus on serving your customers and what is core to the growth of your business.

**“We’re always coming up with new development projects, and we know the Data Intensity team has the talent to create solutions that grow with our business.”**

Director of IT  
Global Financial Services Company

# A Best-in-Class Provider

What makes a best-in-class provider is the absolute commitment to invest in its people, process, and tools to drive scalable technology service management to deliver unprecedented service availability and reliability. Data Intensity’s core focus is deeply rooted in managing the technologies and applications that power businesses and fuel growth. A best-in-class service provider increases operational efficiencies, lowers cost of ongoing operations, and drives continuous innovation.

**“We consider Data Intensity a strategic partner to our company and have relied on them over the years for insight and guidance as we make our most critical IT decisions. The expertise within their managed services group is a critical element that enables us to support our global business, keeping our systems available and performing for our end-user community.”**

Vice President, IT  
Major Biotech Company

# Superior Service

It’s not always about the technology. Strong, consistent communication is the critical success factor when working with a Cloud Managed Service Provider. We take the time to learn our customers’ core business, working with them to design a suite of services and leverage capabilities that yield the greatest possible value from their applications and infrastructure.

When technology fails, it’s how you deal with the situation that sets you apart. Our customers place great trust in our ability to manage their data platforms and the applications that power their business. We take that very seriously.

# A Global Capabilities Footprint

- + 24x7 Global Support Model
- + ITIL-Compliant Service Management Platform
- + Named & Dedicated Support Models
- + Customer Success Manager
- + Comprehensive, Full-Stack Support Services
- + Design-Implement-Support Methodology



# A Full Portfolio of Solutions & Services

Data Intensity offers a suite of comprehensive life-cycle services typically found at much larger firms – from strategy and implementation to upgrades and ongoing support. While our core expertise lies within Oracle, we maintain a technology-agnostic orientation that allows our customers to maximize the value they derive from other platforms, including on-premises/private cloud, public cloud, SaaS, and other hybrid solutions. Our unique combination of Functional and Technical expertise through a full-stack service management model provides the critical bridge between the business and technology owners of enterprise applications to drive measurable outcomes. As an industry-leading MSP, the focus of our services portfolio evolves with our customers’ needs to deliver solutions rather than independent services.

## Solutions



Cloud Advisory Solutions



Functional Application Solutions



Multi-Cloud Workload Management Solutions



Risk-free Workload Migrations Solutions



Software Asset Management Solutions



Engineered Systems Solutions

## Professional & Managed Services



Discovery Services



Migration Services



Integration Services



Application & Database Services



Cloud & Infrastructure Managed Services

**“We came to Data Intensity with a tough challenge: a complex technical requirement, a demanding user base, and a short timeline. They measured up to this challenge in every respect, and I would strongly recommend them to others with similar needs.”**

Lead Program Manager  
Travel Service Company

## How You Benefit

Customers come to us — and stay with us — because working with Data Intensity allows them to optimize the value of their software investments and business processes through services that result in greater system availability, performance, and scalability. In the process, they discover the benefits of having access to a full complement of life-cycle services — from front-end strategy and design to ongoing upgrades and support — **from a single vendor**. Our responsive, highly collaborative support model enables us to leverage our global footprint with local expertise, resulting in cost-effective, highly optimized service delivery capabilities that allow our customers to meet and exceed the requirements of their business, all backed by highly aggressive, industry-leading Service Level Agreements (SLAs).

**“With Data Intensity’s managed services, our company can support our users much more effectively around the globe, across the technology stack, including infrastructure and services, databases, middleware, and applications. Data Intensity is known for their very responsive support.”**

Vice President, IT  
Rapidly Growing Healthcare Company



**Founded**  
2001



**6,200+**  
Upgrades



**200+**  
Cloud Migrations



**650+**  
Customers



**800+**  
Professionals Worldwide



**18+**  
Oracle Specializations



**15,000+**  
Managed Environments

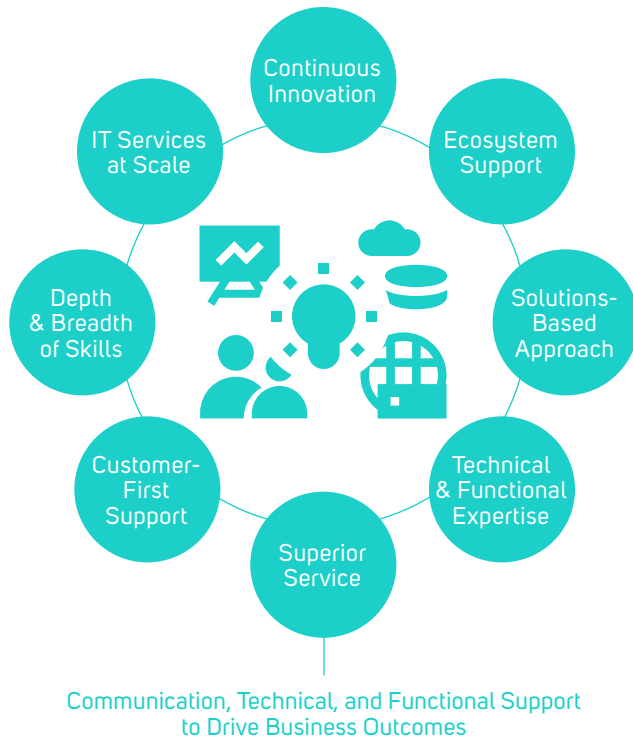


**3,225+**  
Implementations Supported



**2,800+**  
Staff Certifications

## Our Strengths



## Our Manifesto The Customer Always Comes First

The greatest testimonial to our service model lies in the relationships we have developed and maintained with more than 650 dynamic organizations around the world. These relationships depend on our ability to meet our customers' unique needs, our willingness to do the hard work required to support the enterprise while delivering the cost savings — and peace of mind — that is required from an exceptional MSP.

Data Intensity is the largest independent multi-cloud services provider focused on managing mission critical applications and services in a hybrid cloud world. Our purpose-built solutions and services focus on the lifecycle Design, Implementation, Support and Operation of technologies and platforms that power our customers business processes. Customers choose Data Intensity because we allow them to focus on their critical business needs while we focus on their applications and multi clouds investments.

