

# DATA & DATABASE MANAGEMENT SOLUTIONS

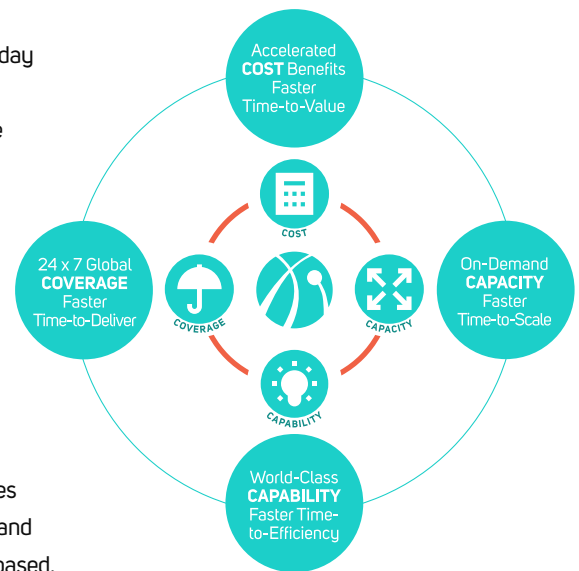
## Benefits

- Named Service Manager
- Access to Our Entire Team of Global DBA Professionals
- Dedicated Connectivity With Data Intensity SecureConnect
- eBonding IT Service Management Integration
- Monthly and Quarterly Performance Service Reporting

The availability and performance of your mission-critical data are essential to your business processes. Without proper DBA coverage and capacity to ensure your critical database systems are aligned with the speed of business, your ability to grow and expand is completely stifled.

Finding the time and resources to balance day-to-day administrative activities with implementing new cutting-edge projects is a critical factor responsible for slowing the pace of growing your business. Additionally, in the digital economy of ubiquitous DB platforms and deployment models, how can you ensure the right platform choice matched to your business process needs?

How are you preparing for the shift from database administrator (DBA) to database engineer (DBE)? It's time to leverage the expertise and bandwidth of an experienced managed services provider to drive down costs and expand capacity and capability across any platform, on-prem or cloud-based.



**Committed to Deliver Business Outcomes for Our Customers**

## How We Help

**Ensuring maximum cost efficiency, capability, capacity, and coverage to manage your critical database services, Data Intensity enables you to focus on growing your business and strategic initiatives to include:**

- + Availability Management
- + Performance Management
- + Incident and Problem Resolution
- + SLA/OLA Compliance
- + Upgrades, Security, and Disaster Recovery
- + Services

In addition to providing world-class managed DB services at scale, Data Intensity provides architectural design workshops designed to help customers quickly sort through the proper cloud platforms mapped to their business processes and DB management needs when considering new cloud options. Our services include response-time SLAs based on IT service management integration with Data Intensity's service management platform.

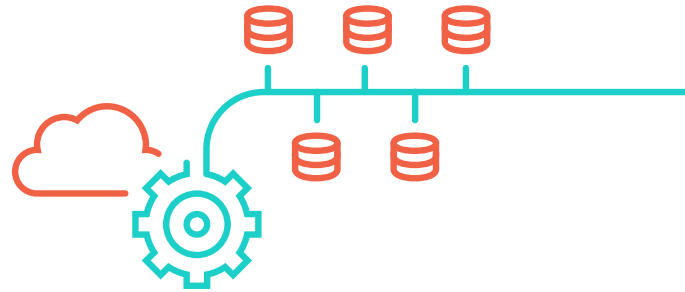


## Managed Database Services

Data Intensity’s flexible delivery model can be tailored to meet your requirements, allowing you to scale the services you use dynamically as your needs change. Our experts become an extension of your IT team to help ensure your return on investment and plan how best to achieve the near- and long-term goals of your business.

### Databases We Support

MySQL Advanced, AWS Aurora, RDS Oracle, RDS SQL, Oracle DBCS, Oracle DB Vault, Oracle MySQL Cloud, PostGres Advanced, PostGresSQL, Oracle DB On Prem RMS, MySQL – Open Source, MS SQL Server, Oracle MySQL On-Prem



#### Increase

#### Management Coverage

Data Intensity offers you true 24 x 7 coverage, with a unique blend of local and global resources.

#### Lower Costs

Data Intensity’s process-based model breaks the traditional constraints of paying for expensive full-time specialization.

#### Expanded Capacity and Flexibility

Data Intensity enables you to scale your infrastructure, support, and resources based on what you need, when you need it, and how you consume it.



### On-Demand Managed Service

Consumed in monthly blocks of hours, Data Intensity’s ONdemand service allows our customers to pay for the daily, weekly, and monthly DBA routine maintenance tasks they need — when they need them. By combining industry-leading service management and a global team of talented DBAs, you can adjust ONdemand hours to supplement your existing DBA team or manage your database environment entirely.



### Continuous Service Assurance (CSA)

Our CSA service provides customers the comfort of knowing that someone is monitoring their critical databases and infrastructure 24 x 7 x 365. CSA doesn’t stop at monitoring and event management; our immediate response teams cover incident and problem management for any critical issues that could impact availability. Customers also enjoy the benefits of reporting on availability, incident, and performance through our industry-leading monitoring platform, Fusion DBA, combined with our global technical support teams.

## Strategic Value Creation

- Increased Management Coverage
- Lower Costs
- Expanded Capacity and Flexibility

### Pro Services Engagements

- System Configuration Audit Baseline Security Assessment DB Upgrade Services
- Performance Health-Check Assessment
- Precision Architecture Design Services
- Cloud Migration Services
- Database Integration Services

Data Intensity is the largest independent multi-cloud services provider focused on managing mission-critical applications and services in a hybrid cloud world. Our purpose-built solutions and services focus on the life-cycle design, implementation, support, and operation of technologies and platforms that power our customers’ business processes. Customers choose Data Intensity because we allow them to focus on their critical business needs while we focus on their applications and multi-cloud investments.

