

Global Food Service Company Upgrades To Oracle Hyperion For Better Financial Management

“Data Intensity didn’t just migrate our database, they have helped us deliver on our mission with a state-of-the-art data center, leveraging the latest cloud technology.”

– Head of Technology and IT Support

CASE STUDY

Hyperion Management Services
Managed Hosting Cloud Services

About the Customer

One of the biggest global food and facility service companies serves a diverse group of food institutions in nearly 20 countries and supported by more than 200,000 service professionals. For years the firm had run a collection of Oracle IT financial applications over a very large distributed environment. But in 2015, the company decided to consolidate financial operations under the Oracle Enterprise Performance Management Suite, building a stronger financial management platform that would continue to keep the business running competitively.

Challenges

- An Oracle Services Provider with extensive experience in Oracle’s Enterprise Performance Management Suite (EPM) was needed to install, configure, implement patches and setup SSL.
- Technological expertise to deploy Hyperion Financial Management, Hyperion Financial Close Management, Hyperion Essbase, Hyperion Planning, Hyperion Profitability and Cost Management and Hyperion financial Data Quality Management Enterprise Edition.
- Seamless functionality as each application component had to fit into multiple start and stop sequences with secure communications.

Solutions

- Oracle Enterprise Performance Management
- Data Intensity Integration Services
- Data Intensity Managed Services
- Technical Services (Performance tuning, troubleshooting, patching)

Industry/Customer

Fortune 500 Food Service

Customer Outcomes

- Completed the integration and technical services on time and on budget.
- Stable EPM environments with low maintenance due to a well-organized execution plan.
- Broad performance improvements across its Oracle financial environments.
- The financial application consolidation led to faster processing time and enabled the company to take advantage of the planning, forecasting, budgeting and reporting all in one tool.
- Due to the successful implementation, Data Intensity has continued to play a key role in keeping the EPM suite running with its Managed Services including patching and an upgrade that went quickly and smoothly.
- 24/7 managed support.

Key Partner Takeaways

Data Intensity is the largest independent managed services provider of enterprise databases, applications analytics and the cloud. Our expertise in database and license management solutions help organizations optimize their Oracle investments and business processes to achieve higher availability, performance, velocity and scalability.