

Achieve Significant Performance Improvements and Efficiencies with Full Technology Stack Provider

CASE STUDY

Private Cloud Services
Managed Database Services
Functional Service Desk

“Data Intensity is known for their very responsive support. We are grateful to have them as an extension of our internal IT team. Their technical and functional expertise in has been invaluable in supporting our mission critical applications and databases with an end-to-end solution. By choosing a strategic partner with a broader scope of services we’ve been able to consolidate multiple vendors to just one – no finger pointing, no gaps in service and great economies of scale.”

– VP of IT

About the Customer

A multi-billion-dollar healthcare and diagnostics firm develops and delivers leading-edge clinical diagnostics, imaging and testing systems that save and extend patients’ lives. The company’s comprehensive healthcare and diagnostics business demands many IT technologies and systems to support research, manufacturing and delivery operations. Approximately 6000 employees around the world depend on daily, 24 x 7 access to mission critical Oracle databases, EBS application suite and use Oracle’s technology portfolio for seamless performance, scale and efficiencies.

Challenges

- Undersized on-premises facility could not handle further expansion.
- Limited internal IT capabilities to support the massive upgrade and expansion as well as any additional Oracle applications needed to support operations.
- Needed guidance to help prioritize the addition of database and application technologies required to stay competitive.
- Sought a third-party outsourcing solution that could create detailed roadmaps for the application implementations, database migrations and managed services for modernizing the aging database and the possibility of adding several Oracle applications overtime to keep up with the company’s operation efficiencies and demands.

Solutions

- Oracle Engineered Systems – Exadata
- Data Intensity Application Managed Services
- Data Intensity Database Managed Services
- Data Intensity Infrastructure Managed Services
- Data Intensity Technical Services
- Data Intensity Functional Services

Industry/Customer

Healthcare

Customer Outcomes

- Strategic partner that has guided the company through 6 acquisitions and IT system integrations, conducted 3 major migrations and upgrades, managed 40+ databases and 7 Oracle applications including non- relational databases.
- Cloud migration to Data Intensity’s Private cloud that is purpose built for Oracle ERP at an economic cost.
- An Oracle environment that can readily scale to meet to changing needs
- Ability to realize capacity and efficiency in the cloud.
- Data Intensity’s deep experienced professionals with proven skill sets resulted in a more effectively managed full stack environment with 24/7 global support which enabled vendor consolidation.
- New, advanced technological capabilities that can be added without disrupting day-to-day operations.

Key Partner Takeaways

Data Intensity is the largest independent managed services provider of enterprise databases, applications analytics and the cloud. Our expertise in a full technology stack of solutions help organizations optimize their Oracle investments and business processes to achieve higher availability, performance, velocity and scalability.