

APPLICATION MANAGEMENT SERVICES

ORACLE HYPERION ENTERPRISE PERFORMANCE

Paramount

The pace of business requires having good data at your fingertips. Yet many organizations are challenged by the lack of processes and tools required to deliver insights into what drives profitability. To ensure that your organization can make quick, data-driven decisions, you need to integrate operational and financial processes. And you need to consolidate planning, reporting and analysis of financial data and systems.

Do you have performance issues with your Hyperion application or database or need more detailed technical support? Are you looking for someone to remotely manage or maintain your environment or want to migrate to the cloud?

Our Services

Data Intensity's Hyperion Enterprise Performance Management Services help organizations implement, host, upgrade and maintain Oracle Hyperion environments. Our deep bench of certified Oracle experts employs a broad range of technical and functional capabilities to address your challenges whether you are in Financial Management, Hyperion Planning, Data Management, Essbase, and Oracle Data Integrator. They work seamlessly with your team to maximize the capabilities of your Hyperion environment.

We deliver extensive Oracle Hyperion functionality and performance:

- **Hyperion cloud hosting**
- **Application and database management services**
- **Remote infrastructure capacity planning, design and support**
- **Professional services**
- **Implementations/migrations**
- **Upgrades/patches**
- **Performance analysis and configuration**
- **24x7 monitoring and reporting**
- **Backup and disaster recovery**
- **Architecture and advanced configuration**
- **Cloud and virtual environment upgrades**
- **Performance tuning of infrastructure, database, ETL and reports**
- **Environmental components monitoring**
- **Assured high availability and performance**
- **OBI/EPM integration for comprehensive reporting**

TECHNICAL SERVICES

- New environments installation
- Major out of place upgrade
- In-Place upgrade / maintenance release
- SSL and SSO implementation
- External LDAP configurations
- Migrations between datacenters
- Backup and recovery
- Performance tuning, including infrastructure and database
- Monitoring all the components of the environment
- 24/7 support
- Troubleshooting
- Proactive performance and configuration assessments
- Maintenance scripts automation
- Disaster recovery planning

HEALTHCHECK SERVICES

- CPU utilization/performance
- Memory utilization/performance
- Disk space utilization/performance
- Network configuration
- Infrastructure tune-ups
- Application settings
- Monthly security OS patching
- Quarterly database security patches
- Recommendations to address any issues

FUNCTIONAL SERVICES

- Application & database administration
- Assessments and health checks
- Essbase data loads automation
- Application performance tuning

- Essbase cube creation
- Hyperion application design, setup and tuning
- Hyperion lifecycle management
- Change and release management
- Cross-training and education
- FMEE setup
- ODI configuration
- Configuring FMEE for accounts reconciliation management
- Accounts reconciliation management configuration
- Provisioning access to user for different application
- Maintenance job automation
- Application development
- Implementations
- Report generation

Delivered to you by the Data Intensity Infrastructure Practice Team

Data Intensity's team of experts can solve the most challenging issues to improve your Hyperion performance management. We concentrate on delivering the best possible processes and functionality to your valuable data, so your company can concentrate on driving business. A few service highlights include:

1. Expertise across full EPM/BI Suite – Planning, Essbase, HFM, FCM, FMEE, DRM, HSF, HPCM, OBIEE.
2. 24/7 remote and onsite technical support to deliver superior Hyperion performance.
3. Critical issues are always met within a 15-minute-or-less guaranteed response by a senior engineer with deep knowledge of your Hyperion system.
4. First point of contact is an experienced named Account Manager assigned to each client.

Data Intensity Hyperion Team Expertise

The primary difference between Data Intensity's Hyperion team compared to other consultants is that Data Intensity's team of experts have deep experience delivering for many customers and take pride in delivering high quality data solutions that business leaders rely on. The team we deploy to your Hyperion environment will have:

1. Over 10 years of Oracle EPM/Hyperion experience on average.
2. A dedicated, full-time global team to deliver premier support across all time zones.
3. Experts who are Oracle Certified specialists.
4. EPM technical and functional support skills to maximize performance.
5. Superior troubleshooting capabilities to help proactively address issues
6. Effective planning and execution to complete all projects on time.
7. Support services for implementation and go-live support.

Why Choose Data Intensity for Oracle Hyperion Enterprise Performance Management Projects

As an experienced service provider and long-time Oracle Platinum Partner, Data Intensity is a trusted partner for hundreds of clients worldwide. We offer you:

- **Dynamically tailored services:** We can meet your needs and tailor our services to the way you prefer to operate for planning, implementing and supporting mission-critical Oracle applications and databases.
- **Broad and deep expertise:** We deliver full-stack solutions based on our 17+ years of experience in design, implementation and ongoing support from the OS through the application. We provide purpose-built tools, ITIL-compliant processes and extensive expertise to create solutions that solve complex problems.
- **Hybrid, private and public cloud solutions for Oracle applications and the top database platforms:** We help organizations embrace a variety of cloud strategies with a platform-agnostic approach for on-premises, private and public cloud (Amazon, Microsoft and Oracle), or SaaS.
- **Global delivery at scale:** We provide global coverage through our technical and functional support teams including SMEs, administrators and DBAs stationed in North America, EMEA and Asia Pacific.

“Amazing team of experts! The Data Intensity team was dedicated to my project solving all the issues we reported for Hyperion, OBIEE and ODI applications. The team did whatever was necessary to deliver a high quality product, on time, to ensure a “go” decision was made for the Production run.”

– IT Director, Financial Services

Your success is our top priority. We are dedicated to building and managing enterprise solutions that align architectures, processes, methodologies and tools with the unique needs of each customer, while also delivering a compelling ROI.

Hyperion Supported Modules

FOUNDATION

- Foundation Services
- Workspace
- HTTP Server
- EPMA
- Hyperion Calculation Manager

FINANCIAL MANAGEMENT

- Hyperion Financial Management
- Hyperion Financial Close Management
- Hyperion Disclosure Management
- Hyperion Profitability and Cost Management
- Hyperion Strategic Finance (HSM)
- Hyperion Accounts Reconciliation Management (ARM)
- Supplemental Data Manager (SDM)

PLANNING

- Hyperion Planning Suite
- Hyperion Core Planning
- Planning Modules: Workforce, Capital Asset, Project Financial
- Planning and Budgeting Cloud (PBCS)

ESSBASE

- Hyperion Essbase
- Hyperion Essbase Administration Services
- Hyperion Analytic Provider Services
- Oracle Essbase integration Services
- Essbase Studio

DATA MANAGEMENT

- Hyperion Financial Data Quality Management
- FDMEE
- ERPI
- Oracle Data Integrator
- Hyperion Data Relationship Management

REPORTING AND ANALYSIS

- Hyperion Financial Reporting
- Hyperion Smart View for Office
- Web Analysis
- OBIEE

About Data Intensity

Data Intensity is the leading independent provider of managed and cloud consulting services for enterprise databases, applications, business intelligence solutions and analytics. The company combines best-of-category technology, world-class services, a flexible business model, and deep-rooted expertise gained from hundreds of successful deployments. Our mission is to cost-effectively support the full scope of a customer's enterprise data lifecycle. [Contact us](#) for more information. Copyright © 2017 Data Intensity, LLC. All Rights Reserved.

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