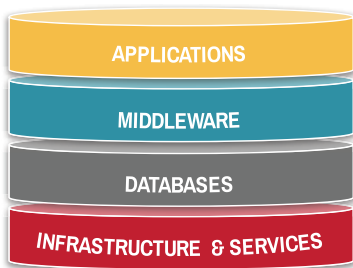


FULL STACK SERVICE FOR ORACLE E-BUSINESS SUITE

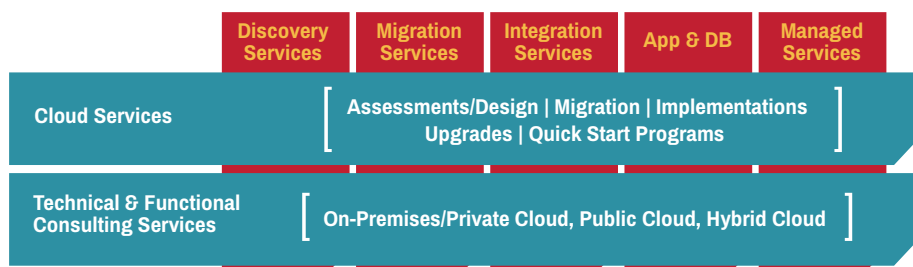
Many of today's most successful businesses rely on Oracles E-Business Suite ("EBS") to enable their core business processes. Fully leveraging the capabilities of EBS can boost your business's performance, increase competitiveness and improve your financial return. But to fully realize these benefits, every component of the EBS environment must be configured to the specific needs of your business: application modules must be properly tailored to your processes, the underlying platform and infrastructure must adapt as the business scales and evolves and services must be monitored so issues can be addressed proactively. Any outage or defect can result in loss of revenue and damage your brand in the eyes of customers and partners.



To rise to these challenges and reap the benefits, most enterprises need the support of a trusted partner that can bring the full range and depth of expertise, along with elastic resources to augment the in-house IT team. Data Intensity's Full Stack Service for EBS is focused on meeting these needs because we deliver these services at scale for large enterprises.

Our Services

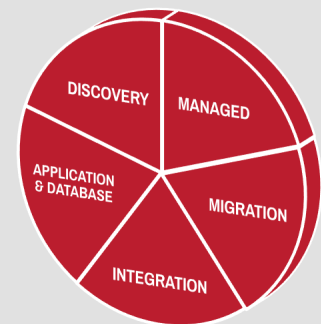
Data Intensity's Full Stack Services for Oracle EBS helps enterprises plan, implement, host, support, maintain and upgrade their EBS environments. Our comprehensive set of services span every architectural layer and every functional/technical area leveraging our team of global Oracle EBS experts who manage the complexity of your environment to support your infrastructure, platform, functional, development and administrative needs no matter where your environment resides whether on-premises, private, public hybrid cloud. Our experts work seamlessly with your team around the clock to maximize the capabilities of your EBS environment.



DISCOVERY SERVICES

Provide detailed visibility of your Oracle DBMS, Applications and Exastack platforms relative to Patch Levels, Performance, Upgrade readiness, Cloud Migration Readiness and overall current state of the overall architecture. These services are powered by proven methodologies, tools and experience delivering recommendations for improvements in an advisory and planning capacity.

SERVICES



BENEFITS

- Maximize the return on your Oracle investment by optimizing the application modules to your business processes
- Expertise to efficiently implement system or infrastructure changes with minimum impact
- Confidence working with proven partner to provide strategic and tactical advice to modernize your environment tailored to your unique needs
- Ensure your IT operation has the bandwidth and resource depth to respond to all of your needs with supplemental resource to work with your existing team
- Up to 24x7 maintenance and IT support so your IT team can focus on strategic initiatives
- Gain the flexibility to leverage cloud and traditional implementations in the combination best for your business

MIGRATION SERVICES

Enable a smooth transition from current state to desired state of your enterprise workloads to your cloud or platform of choice. Data Intensity's expertise in migrating Oracle applications and databases from on-premises to cloud services is unprecedented leveraging proven methodologies, project management skills and tools by certified Oracle expertise to ensure smooth and successful migrations to the right purpose-built environment.

INTEGRATION SERVICES

Assess business processes that rely on application to application data communication whether your integration needs are at the application layer or cloud service to cloud service. Data Intensity's 17 years of experience enhancing thousands of business processes to better align with business needs while providing flexibility in investment.

OPTIMIZATION SERVICES

Evaluate various improvement models to deliver high-value functional and technical application services to support your existing Oracle implementations. Our consultants are certified Oracle application experts that leverage tools and methodologies to gain the best outcome for their existing investments.

MANAGED SERVICES

Deliver up to 24x7x365 global support for Oracle applications and databases no matter where they reside – on-premises, Data Intensity's private cloud, Oracle's Cloud Services (IaaS/PaaS/SaaS) or other public cloud provider. Data Intensity's team of experts can provide full support across the technology stack or specific resources to augment your existing team. Our enterprise architects and engineers hold over 2900 certifications and are experts in their field to provide organizations strategic leadership, real-world implementation expertise and troubleshooting as well as operational excellence.

The Data Intensity Difference

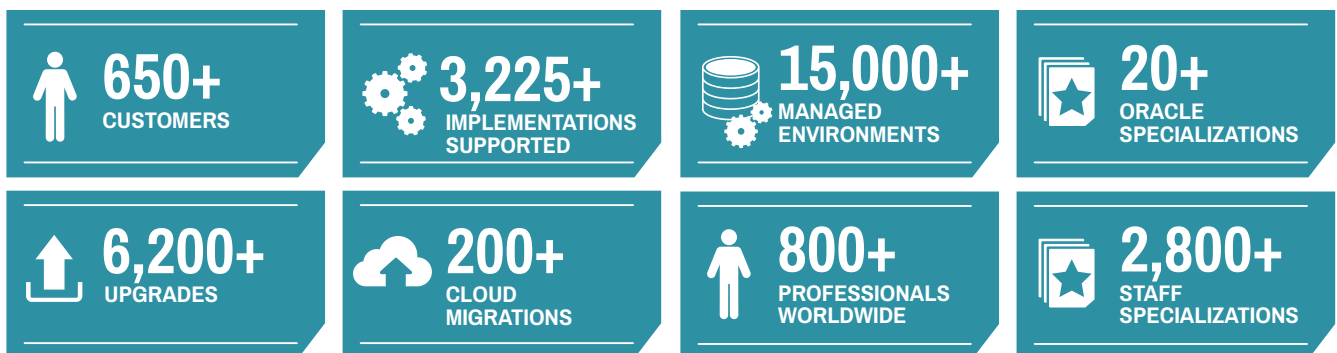
Comprehensive Portfolio: Our Full Stack Services includes a complete range of services for every stage in the EBS lifecycle, every EBS application module, and every IT function required to support your Oracle environment.

Deep Oracle Expertise: An Oracle Platinum Partner with deep bench strength of resources including over 20 Oracle specializations and more than 2900 certifications to ensure the appropriate level of expertise is assigned to each task.

Multi-cloud Services: Our Cloud team manages any combination of infrastructure support required from on-premises, private cloud, public cloud or hybrid cloud.

Scalable Resource Model: We provide a dedicated account team with a developer and a functional expert with 24x7 support (no sick days, no vacations) for the cost of a single salaried employee, and can scale as your needs change.

Automation: If we implement the same process more than once, we seek to automate it. Automation allows our engineers to focus on getting the job done right, and get it done faster and more accurately.



SSAE 16 SOC 1 TYPE II

ISO 9001 CERTIFIED

ITIL & ITSM CERTIFIED

Areas of Support for Oracle E-Business

Our portfolio of full technology stack services spans every architectural layer including infrastructure, platform and application, and every phase of deployment from planning through implementation, testing and lifecycle maintenance.

FULL STACK SERVICE FOR ORACLE E-BUSINESS SUITE

- Strategic planning
- Implementation roadmaps
- Project planning
- Health checks and assessments
- Version migration assessments
- Capacity planning

IMPLEMENTATION AND MIGRATION SERVICES

- Project management
- Migration from legacy to EBS
- Data center migration to private, public, hybrid cloud
- Roll-out of new EBS modules or to new teams and locations
- Third party integration
- Database migration
- Data conversion
- Mobile roll-out

BACKUP AND DISASTER RECOVERY

- Scenario planning
- Evaluation of alternatives
- Implementation and testing
- Test plan development

SYSTEM ADMINISTRATION

- User management
- Application administration
- Database administration
- Audit compliance
- Help desk
- 24x7 monitoring and reporting

FUNCTIONAL SERVICES

- Module set-up, configuration and testing
- Data upload
- Reporting and data export
- Bi-directional integration of 3rd party systems including B2B and EDI
- Enterprise Connectivity (Dell Boomi, Mulesoft and Informatica)
- Form and screen development
- Procedure and workflow development
- Application performance monitoring and tuning
- Data integrity
- Verification and validation
- User training

APPLICATION MANAGEMENT SERVICES

- Application support and bug fixing
- Database support
- Monitoring and troubleshooting
- Remote management
- Patch management (OS, application, database)
- System performance monitoring and tuning
- Capacity management and tuning
- Maintenance automation

INFRASTRUCTURE SERVICES AND IAAS

- Available to EBS environments hosted either wholly or partially on the Data Intensity Private Cloud.
- Cloud hosting
- Cloud monitoring, management and reporting
- Capacity management
- Performance monitoring and tuning
- Infrastructure redundancy and fail-over



Platinum
Partner

ORACLE CLOUD APPLICATIONS

Financials Cloud
Procurement Cloud
Infrastructure Cloud

ORACLE APPLICATIONS

E-Business Suite R12 Financials
E-Business Suite R12 Supply Chain

ORACLE ENGINEERED SYSTEMS

Exadata Database Machine X2
Exadata Database Machine
Oracle Database Appliance

ORACLE PLATFORM

Linux 5 / 6
OVM 2 / 3



Managed Service
Provider

ORACLE TECHNOLOGY

Database 11g / 12c
Database 11g / 12c Security
Database 11g / 12c Data Warehousing
Database 11g / 12c Performance Tuning
Enterprise Manager 11g / 12c
Real Application Clusters 11g / 12c
Business Intelligence Foundation 10 / 11g
Data Integration 11g / 12c
WebLogic Server 12c
Identity Management 12c
SOA Suite 12c
Big Data Appliance

Other Certifications

AMAZON (AWS)

Standard Partner

MICROSOFT AZURE

Silver Cloud Platform

MICROSOFT

MSP Provider
Gold Data Platform
Silver Data Center
Silver Data Analytics
Silver Midmarket Solutions
Silver Hosting

CLOUDERA

Bronze Partner

VMWARE

VSPP Enterprise

TABLEAU

Bronze Reseller

Oracle E-Business Suite Modules / Application Flows

Oracle EBS is a comprehensive suite of integrated, global business applications that enable organizations to make better decisions, reduce costs, and increase performance. Data Intensity provides EBS application module support throughout the entire technology stack including:

FINANCIAL MANAGEMENT

- Financial Control and Reporting
- Procure-To-Pay
- Credit-To-Cash
- Cash and Treasury Management
- Asset Lifecycle Management
- Lease and Finance Management
- Travel and Expense Management
- Financial Analytics
- Governance, Risk, and Compliance

HUMAN CAPITAL MANAGEMENT

- Global Core Human Capital Management
- OTL and Payroll
- Workforce Management
- Workforce Service Delivery
- Talent Management
- HR Analytics

CUSTOMER RELATIONSHIP MANAGEMENT

- Oracle Order Management
- Oracle Channel Revenue Management
- Oracle Marketing
- Oracle Service

SERVICE MANAGEMENT

- Advanced Inbound Telephony
- Advanced Outbound Telephony
- Advanced Scheduler
- Depot Repair
- Email Center
- Field Service
- Interaction Center
- iSupport
- Mobile Field Service
- Scripting
- Service Contracts
- Spares Management
- TeleService

PROJECT PORTFOLIO MANAGEMENT

- Project Billing
- Project Costing
- Project Contracts
- Project Collaboration
- Project Management
- Project Resource Management
- Project Portfolio Analysis

ADVANCED PROCUREMENT

- Purchasing
- Sourcing
- Procurement Contracts
- Services Procurement
- iProcurement
- iSupplier Portal
- Supplier Lifecycle Management
- Oracle Supplier Network

SUPPLY CHAIN MANAGEMENT

- Concept to Release
- Forecast to Plan
- Plan to Replenish

VALUE CHAIN EXECUTION

- Global Trade Management
- Mobile Supply Chain



About Data Intensity

Data Intensity is the leading independent provider of managed and cloud consulting services for enterprise applications, databases and analytics. Our expertise in infrastructure and platforms helps organizations optimize the value of their software investments and business processes, achieving higher availability, performance, velocity and scalability. We provide a complete portfolio of lifecycle services including strategy, implementation, upgrade, and ongoing support, across platforms – on-premises/private, public and hybrid cloud. Our services combine best-of-category technology, world-class services, a flexible business model and deep-rooted expertise gained from partnering with over 650 customers. Contact us for more information. Copyright © 2018 Data Intensity, LLC. All Rights Reserved.