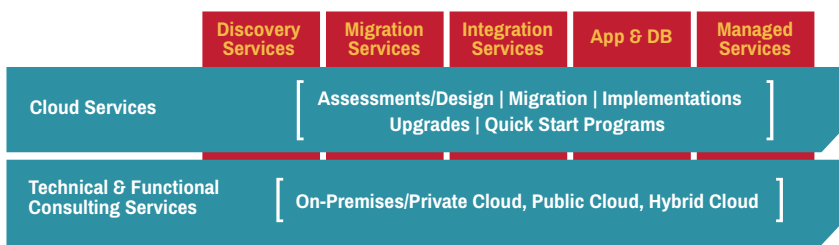


ORACLE APPLICATIONS UPGRADE AND CLOUD MIGRATION READINESS SERVICES

Do you face the following challenges common to Oracle applications or cloud migration: leveraging sunk investment costs, reducing total cost of ownership, excessive application complexity, an imminent platform refresh or the need to enhance user support levels?

Data Intensity can help you solve these common challenges. Our global workforce of Oracle infrastructure and platform experts have worked on hundreds of projects like these, and new projects keep us at the leading edge of best practices. Our frequent experience handling such projects makes Data Intensity an expert for planning, executing and migrating services on Oracle IaaS, PaaS and SaaS platforms.



Data Intensity leverages its vast expertise in the full stack of Oracle's EBS infrastructure and platforms to help optimize the value of your software investments and business processes to achieve higher availability, performance, velocity, and scalability. Designed for bottom-line improvements in productivity and efficiency, our comprehensive portfolio of lifecycle services covers strategy, implementation, upgrades, and ongoing support across on-premises/private cloud, public cloud, or hybrid cloud.

Application Upgrade and Migration Services for Cloud Readiness

DISCOVERY SERVICES

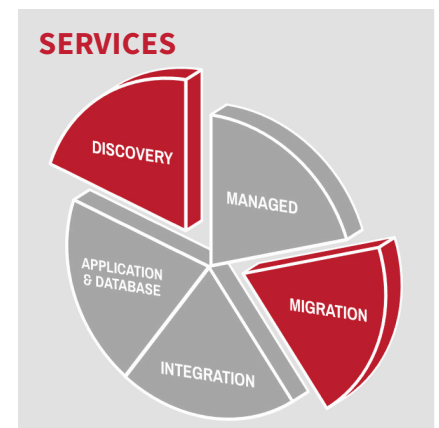
Oracle E-Business Suite (EBS) Healthcheck (Current State)

In preparation for an application upgrade of your current state EBS release, we perform a healthcheck to gather insight into any issues (e.g., customizations, application interfaces, database connections and performance) that would hinder a successful transition (see Figure 1, page 2). The data is analyzed, and a detailed report recommends how to:

- Improve performance and platform stability
- Lower operational costs (i.e., optimization of system functionality / business processes)
- Eliminate unnecessary complexities

Oracle EBS Upgrade Assessment (Future State and Roadmap)

Data Intensity's Oracle EBS Upgrade Assessment leverages the output of the Data Intensity Oracle EBS Healthcheck to define your most efficient upgrade path. Our Oracle EBS Experts work with your Business and IT teams to assess processes and perform a fit gap analysis of your targeted Oracle EBS release. This includes both a review of the functionality available in the release as well as the technical (infrastructure) impacts that could result due to the upgrade.



BENEFITS

Full Technology Stack services – spans every architecture layer

Migration to any platform – provides options to support your business needs - on-premises, private, public (OCI, Amazon and Microsoft) and hybrid cloud

24x7 support – provides flexibility to scale the right level of resources at any point in time

Expertise – technical and functional expertise to ensure you get the most out of your Oracle investment

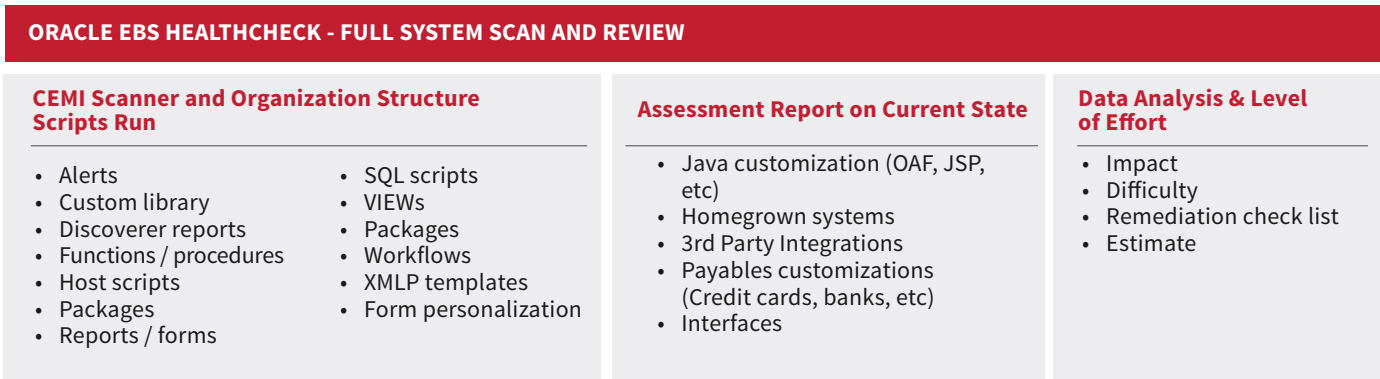


FIGURE 1

Data Intensity offers this service to make sure your desired EBS upgrade release delivers all the functionality and performance you seek to meet your business needs. Our methodology provides you with the best upgrade strategy and a roadmap for getting there. It identifies ways to simplify operational states, eliminates unnecessary customizations and ensures that users will be able to take full advantage of the target release’s new functionality.

Oracle EBS Upgrade Pre-Work

Over the life of an Oracle EBS environment, data anomalies accumulate for a variety of reasons, including changing business requirements, configuration updates and business process changes. Such anomalies need to be identified, remediated and moved to the associated production to ensure there are no unknown issues that can inflate your upgrade budget and timeline.

Our Oracle EBS Experts work with your business and IT teams to perform the functional and technical work required to validate your environment’s data, move any required fixes into a dedicated test environment and deliver an initial upgraded EBS environment for review. This process helps validate the roadmap and ensures a successful upgrade.

MIGRATION SERVICES

Cloud Migration Readiness Assessment

Perhaps your enterprise plans to migrate an EBS application to a third-party cloud platform. Data Intensity offers platform-agnostic expertise to help you choose from all the best possible paths to meet goals for performance, scale, SLA, and business success. The Data Intensity Cloud Migration Readiness Assessment is a planning progression service based upon your migration strategy requirements. Completed in a very short amount of time, it is the first, critical step you will want to take toward executing an efficient and advantageous migration from your current EBS state to a cloud-based environment (see Figure 2).

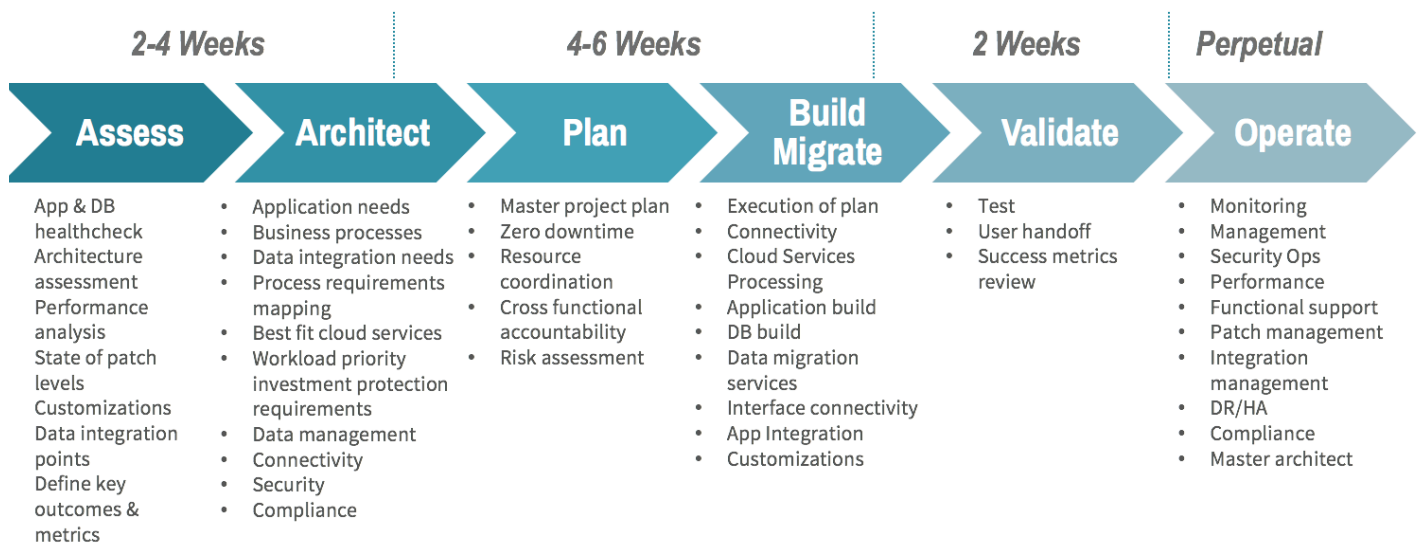


FIGURE 2

The Data Intensity Difference

Complete Portfolio: Full Technology Stack Service includes a complete range of services for every stage in the EBS lifecycle from infrastructure, databases, platform, middleware and applications whether you need project work or a managed service.

Deep, unbiased Oracle Expertise: An Oracle Platinum Partner and Oracle Managed Services Provider. Our team of experts hold over 2900 certifications across more than 20 Oracle specializations in both technical and functional development.

Multi-Cloud Services Expertise: Global experts to help tailor your journey to the cloud whether you are looking for assistance with your on-premises environment, moving to Data Intensity's private Cloud, Oracle's Cloud, other public cloud providers or a hybrid infrastructure.

Scalable Resource Model: Dedicated account team with a developer and a functional expert delivers 24x7 support for the cost of a single salaried employee. Our resource pool is extensive and global, and it scales seamlessly to meet your changing business needs.

Automation: Our philosophy for using automation is simple and elegant: streamline tasks, limit errors and complete the job faster. Our experts employ automation techniques to accelerate tasks that other providers still struggle to complete manually.

Areas of Support for Oracle E-Business

Our portfolio of full technology stack services spans every architectural layer including infrastructure, platform and application, and every phase of deployment from planning through implementation, testing and lifecycle maintenance.

ADVISORY SERVICES

- Strategic planning
- Implementation roadmaps
- Project planning
- Health checks and assessments
- Version migration assessments
- Capacity planning

IMPLEMENTATION AND MIGRATION SERVICES

- Project management
- Migration from legacy to EBS
- Data center migration to private, public, hybrid cloud
- Roll-out of new EBS modules or to new teams and locations
- Third party integration
- Database migration
- Data conversion
- Mobile roll-out

BACKUP AND DISASTER RECOVERY

- Scenario planning
- Evaluation of alternatives
- Implementation and testing
- Test plan development

SYSTEM ADMINISTRATION

- User management
- Application administration
- Database administration
- Audit compliance
- Help desk
- 24x7 monitoring and reporting

FUNCTIONAL SERVICES

- Module set-up, configuration and testing
- Data upload
- Reporting and data export
- Bi-directional integration of 3rd party systems including B2B and EDI
- Enterprise Connectivity (Dell Boomi, Mulesoft and Informatica)
- Form and screen development
- Procedure and workflow development
- Application performance monitoring and tuning
- Data integrity
- Verification and validation
- User training

APPLICATION MANAGEMENT SERVICES

- Application support and bug fixing
- Database support
- Monitoring and troubleshooting
- Remote management
- Patch management (OS, application, database)
- System performance monitoring and tuning
- Capacity management and tuning
- Maintenance automation

INFRASTRUCTURE SERVICES AND IAAS

- Available to EBS environments hosted either wholly or partially on the Data Intensity private cloud.
- Cloud hosting
- Cloud monitoring, management and reporting
- Capacity management
- Performance monitoring and tuning
- Infrastructure redundancy and fail-over

Oracle E-Business Suite Modules / Application Flows

Oracle EBS is a comprehensive suite of integrated, global business applications that enable organizations to make better decisions, reduce costs, and increase performance. Data Intensity provides EBS application module support throughout the entire technology stack including:

FINANCIAL MANAGEMENT

- Financial Control and Reporting
- Procure-To-Pay
- Credit-To-Cash
- Cash and Treasury Management
- Asset Lifecycle Management
- Lease and Finance Management
- Travel and Expense Management
- Financial Analytics
- Governance, Risk, and Compliance

HUMAN CAPITAL MANAGEMENT

- Global Core Human Capital Management
- OTL and Payroll
- Workforce Management
- Workforce Service Delivery
- Talent Management
- HR Analytics

CUSTOMER RELATIONSHIP MANAGEMENT

- Oracle Order Management
- Oracle Channel Revenue Management
- Oracle Marketing
- Oracle Service

SERVICE MANAGEMENT

- Advanced Inbound Telephony
- Advanced Outbound Telephony
- Advanced Scheduler
- Depot Repair
- Email Center
- Field Service
- Interaction Center
- iSupport
- Mobile Field Service
- Scripting
- Service Contracts
- Spares Management
- TeleService

PROJECT PORTFOLIO MANAGEMENT

- Project Billing
- Project Costing
- Project Contracts
- Project Collaboration
- Project Management
- Project Resource Management
- Project Portfolio Analysis

ADVANCED PROCUREMENT

- Purchasing
- Sourcing
- Procurement Contracts
- Services Procurement
- iProcurement
- iSupplier Portal
- Supplier Lifecycle Management
- Oracle Supplier Network

SUPPLY CHAIN MANAGEMENT

- Concept to Release
- Forecast to Plan
- Plan to Replenish

VALUE CHAIN EXECUTION

- Global Trade Management
- Mobile Supply Chain



About Data Intensity

Data Intensity is the leading independent provider of managed and cloud consulting services for enterprise applications, databases and analytics. Our expertise in infrastructure and platforms helps organizations optimize the value of their software investments and business processes, achieving higher availability, performance, velocity and scalability. We provide a complete portfolio of lifecycle services including strategy, implementation, upgrade, and ongoing support, across platforms – on-premises/private, public and hybrid cloud. Our services combine best-of-category technology, world-class services, a flexible business model and deep-rooted expertise gained from partnering with over 650 customers. Contact us for more information. Copyright © 2018 Data Intensity, LLC. All Rights Reserved.