BUSINESS INTELLIGENCE SERVICES

To ensure that people throughout your organization can make agile, data-driven decisions, you need an expertly implemented Business Intelligence (BI) environment that delivers insight on demand. The Data Intensity Business Intelligence & Analytics Team can help you ensure that you are optimizing your return on investment in BI.

Whether you have selected a Business Intelligence platform from a single vendor, such as Oracle, Siebel, Informatica, Noetix or another source, or need to integrate more than one platform, Data Intensity can help you design, implement and operate your Business Intelligence environment.

"This is the only team I that can support my systems. The communication has been excellent and the technical expertise has been exceptional. Our upgrades and database migrations were a success due to your commitment to my requirements and level of expertise".

Our Services

Data Intensity's BI offerings include development services, production support and system administration. With an especially deep bench of Oracle experts, we also have years of experience working with other popular products.

TECHNICAL OFFERINGS

Data Intensity can provide technical expertise for major BI platforms. These services include:

- Installation, code deployment and upgrades
- Integrating BI environments with ERPs
- Migration and reverse migrations
- SSL and SSO implementation
- External LDAP configurations
- Backup and recovery
- Patching
- Disaster recovery planning
- Operate and maintain BI environments
- Performance tuning, including infrastructure, database, ETL and reports tuning
- Monitoring all the components of the environment
- Ensuring high availability and performance
- Proactive performance and configuration assessments
- Maintenance scripts automation

VENDOR-SPECIFIC SERVICES

OBIEE/BI APPS/OPLA

Implementation and Migration Services

- Requirements gathering and specification development
- Architectural design for new environments
- Installation, configuration and integration
- Migrating environments from one data center to another
- Implementations of BI and Hyperion applications

Development Services

- Application customization and enhancement
- Extending or customizing Oracle pre-built applications
- Third-party system integrations and remediation
- Building custom subject areas
- Data warehouse design
- Creation and modification of dashboards and reports
- Creation and modification of ETL workflows

VENDOR-SPECIFIC SERVICES CONTINUED

Delivery and Support

- Monitoring availability of applications
- Real-time and periodic applications health checks
- Performance tuning
- Security policy development for applications
- User administration: add/delete/modify
- User training
- Development and implementation of backup and recovery policy

Upgrades, Patching and Testing Services

We ensure seamless transitions for Oracle-based applications affected by upgrades and customizations remediation after upgrade:

- OBIEE 10g to 11g to 12c
- BI Apps 7.9.6.X to BI Apps 7.9.6.4
- BI Apps 7.9.6.X to BI Apps 11g
- ODI 11g to ODI 12c
- Hyperion in-place or out-of-place upgrade
- Siebel to Siebel (any version)
- DAC 10g to DAC 11g
- Informatica 8x, 9x to Informatica9.6.1.
- RDBMS 11g to RDBMS 12c
- Tableau Upgrades

Oracle BI Services

- Data migration from Oracle Discover to Oracle BI 11g
- Usage tracking implementation
- BI cache strategy implementation
- Oracle BI applications design and implementation
- Data loads monitoring and tuning
- Data warehouse modeling
- Data visualization implementation
- Enablement of mobile OBIEE
- Integration with Essbase
- Custom solution design and development
- Customization of Oracle pre-built analytics applications
- Performance tuning using latest diagnostics tools

Oracle Hyperion Services

- Essbase data loads automation
- Hyperion performance tuning
- Hyperion maintenance and health checks
- Essbase cube creation
- Hyperion planning application design and tuning
- Hyperion Lifecycle Management

Tableau Services

- Installation, configuration and upgrade
- Environment monitoring
- Backup and recovery support
- Patching
- Maintenance and health checks
- Troubleshooting and repair
- Performance Tuning

Oracle EDQ Services

Expertise in Oracle Enterprice Data Quality 11.1.1.7.x and 12c

- Installation, configuration and upgrades
- Integration with Siebel CRM Systems
- Support for Siebel Connectors
- Environment startup automation
- Environment monitoring
- Performance tuning
- Automated health checks
- Backup and recovery support
- Patching
- High availability architecture and implementation
- Troubleshooting and repair
- Periodic (weekly or daily) backups of environments

Siebel Services

Expertise in Siebel 8.1.1.11.x vertical and horizontal Applications such as Sales, Marketing, Call Center, Universal Customer Master, Consumer Goods, Financial and others.

- Integration with Oracle's Enterprise Data Quality and Informatica Identity Resolution applications
- Open UI Implementation
- Migration to another environment, such as Siebel repositories and Siebel artifacts
- Clustering/load balancing/high availability architecture and implementation
- Backup and recovery support
- Installation, configuration and upgrade
- Patching
- SSL and external LDAP configurations
- Performance tuning
- Automated health checks
- Environment startup automation
- Environment monitoring
- Remote client maintenance and support
- Troubleshooting and repair
- Weekly or daily backups of the environments

Informatica Identity Resolution Services
Expertise in IIR 9.5.x, IIR 10.x

- Installation, configuration and upgrades
- Integration with Siebel CRM Systems
- Support and monitoring for Update Sync and License Server
- Environment startup automation
- Environment monitoring
- Performance tuning
- Automated health checks
- Backup and recovery support
- Patching
- High availability architecture and implementation
- Troubleshooting and repair
- Weekly or daily backups of the environments

Noetix Services
Expertise in Noetix – OBIEE environments, Noetix Workbench, Noetix Generator, and Noetix Search

- Installation of Noetix Platform environment on single node or multi-node servers
- Installation of Noetix tools and configuration with Oracle/SQL Server DB
- Customization of Noetix views

- Creation of business-specific Noetix Agents
- Implementation of Noetix security setups, including user/responsibility security
- Automation of Noetix user-security generation
- Configuration of Noetix-EBS concurrent jobs
- Automation of Noetix Views regeneration

Oracle Product Lifecycle Analytics (OPLA) Services

- OPLA 3.5 installation, configuration and upgrades
- Implementations for Agile PLM
- Customization of OPLA pre-built analytics applications
- Design and development of custom solutions
- OPLA Integrations with BIAPPS (7.9.6.X)
- Mapping the source custom-defined fields of Agile PLM business objects in OPLA configurator
- Customization of OPLA configurator to handle user-defined extensions of Agile PLM
- Implementation of OPLA cache strategy
- Implementation of KM knowledge repository
- Customizations in ODI for PQM customer complaints SA
- Customized procedures for new enhancements in ODI and DB layers

Why Choose Data Intensity for Oracle Business Intelligence Projects

As a deeply experienced services provider and long-time Oracle Platinum Partner, Data Intensity is a trusted partner for hundreds of clients worldwide. We offer you:

- Dynamically tailored services to meet your needs for planning, implementing and supporting mission-critical Business Intelligence applications
- Comprehensive portfolio of services, including database management, application services, security along with business intelligence (BI) and analytics
- Global coverage, with teams in North America, EMEA, and Asia Pacific