FUSION MIDDLEWARE SERVICES

Data Intensity's Fusion Middleware experts help you attain peak benefits from Oracle-based applications

Are you under pressure to return more value and performance from your investment in an Oracle environment? Is your IT team struggling to effectively deliver the integrated applications and flexible, on-demand access to information that you know is possible from Oracle products?

Gaining the high level of insight and efficiency in your business processes that your organization needs to thrive is often complicated – by data that is isolated in silos and hard to assemble; by technical challenges in integrating applications; by delays in adding new functionality such as additional reports, better dashboards, and new data sources; and by a lack of sufficient in-house expertise for all aspects of designing, implementing and operating an Oracle environment.

If your IT team can't always deliver on requirements fast enough, your business is losing opportunities to gain insight, act quickly and control costs. To meet your business needs, you need an experienced, agile partner to help optimize your return on investment in Oracle Fusion Middleware's powerful platform for simplifying IT infrastructure, delivering innovative applications and streamlining secure access across data platforms and data sources. Data Intensity has the technical expertise and experience with both technical and business requirements to help you gain the full advantages of your rich and complex Oracle Fusion Middleware environment.

"We are so pleased with Data Intensity's work on our SOA upgrade. The way the new components were released to customers made the migration completely transparent to our users."

– VP of Oracle Applications

Data Intensity Helps You Get Results Fast

When you are looking for powerful, well-integrated applications to increase business agility, innovation, and cost-effectiveness, Data Intensity can partner with you through all phases of design, implementation and on-going operation. Our global team of business and technology consultants includes ITIL-certified experts in best practices in IT operations life-cycle management. We offer the in-depth industry knowledge and experience to help you rapidly gain the advantages of point-in-time solutions powered by robust, secure and fully integrated applications.

We provide a broad range of design, implementation, maintenance and operations services to Oracle Fusion Middleware customers:

DESIGN:

Data Intensity's experts offer guidance and a results-oriented approach to design your project. During the design phase, our approach includes:

- Working closely with your stakeholders to define goals, requirements and technical specifications for a robust, scalable and highly available solution that delivers business results and integrates your business processes
- Designing a custom architecture that ensures optimum performance and system resilience
- Providing a detailed project and support plan
- Ensuring the project includes metrics to assess quality and identify areas for improvement and expansion

PLATFORM EXPERTISE:

We are experts at integrating Oracle-based solutions built on the Fusion Middleware stack. We deliver and maintain flexible, scalable and secure middleware environments for these Oracle platforms:

- Oracle Fusion Middleware (FMW)
- Oracle WebLogic Java Application Server
- Oracle Service-Oriented Architecture (SOA) Suite (BPEL/BAM/B2B/Mediator/Adapters)
- Oracle Enterprise Service Bus (OSB)
- Oracle Application Development Framework (ADF)
- Oracle WebCenter Suite (WebCenter Imaging, Content and Portal)
- Oracle Identity and Access Management (IDM)
- Oracle Agile Product Lifecycle Management (PLM)

Our extensive experience working with Fusion Middleware products has helped us develop best practices, methodologies and monitoring practices that ensure timely results that meet your expectations for quality and performance.

IMPLEMENTATION:

We are experts at developing flexible, secure and integrated solutions that can include a broad variety of Oracle products as well as databases, Enterprise Resources Planning (ERP) applications and reporting solutions from other vendors. Our capabilities include:

- Building scalable and resilient environments, ensuring the highest availability and performance for your business applications
- Delivering custom implementations on-time and on-budget
- Embedding best practices and agile techniques to ensure quality

OPERATIONS:

In addition to implementing solutions, Data Intensity staff can manage your application infrastructure stack from top to bottom. To provide optimum performance and availability, we have created a set of health checks based on our expertise with Fusion Middleware. Our services for ensuring high availability and high performance of the environment with our best-in-class monitoring methodologies include:

- Monitoring and reporting application availability and performance 24x7
- Guaranteeing service levels and problem response time
- Deploying automated scripts to reduce human errors and ensure early detection and notification of issues
- Providing insight and transparency with reports and dashboards

UPGRADES, PATCHES AND MAINTENANCE:

Data Intensity can install and deploy software upgrades and patches for all Oracle software, ensuring that you can take advantage of improvements without disruption. Using industry best practices to upgrade and test environments, we ensure seamless transitions for Oracle-based applications. Our services include executing:

- New release and upgrade installations
- Backup and recovery processes
- Disaster recovery planning
- Patch installations
- Cloning

"The DBA Team works as an extension to my team. I have never partnered with a MSP that has the depth of expertise that scales as my needs change 24x7."

– Director IT,
Enterprise Technology Company

PERFORMANCE TUNING:

Data Intensity can ensure that your application environment operates at peak performance by locating bottlenecks and other performance characteristics with regular health checks. While assessing and improving performance, we can identify opportunities for continual improvement. Our performance-optimizing services include:

- Performing an extensive set of quarterly health checks to detect and assess bottlenecks and other performance characteristics to ensure that your application environment operates at peak performance
- Tuning the environment based on data collection and analysis to ensure performance meets your needs

Why Data Intensity

WE MEASURE OUR SUCCESS BY THE VALUE WE CREATE FOR OUR CUSTOMERS

Data Intensity is your partner in designing, implementing, upgrading and supporting Oracle-based applications. Our expertise has allowed us to develop best practices, methodologies and monitoring and encompasses all areas related to Oracle Fusion Middleware.

Our customers turn to us because they trust us to provide superior, timely results. They know we are:

- **Cost-effective:** With Data Intensity, you get better skills and experience than a large organization without the big price tag.
- **Experienced**: Data Intensity has been providing technical expertise for 15 years. We are the largest privately held Oracle cloud services company in the world.
- **Easy to work with:** Data Intensity is deep in expertise, but lean in bureaucracy. You are always a priority to us with our CustomerFirstTM approach.
- **Always with you:** We provide 24/7 support so you don't have to worry about the availability and performance of your critical applications.