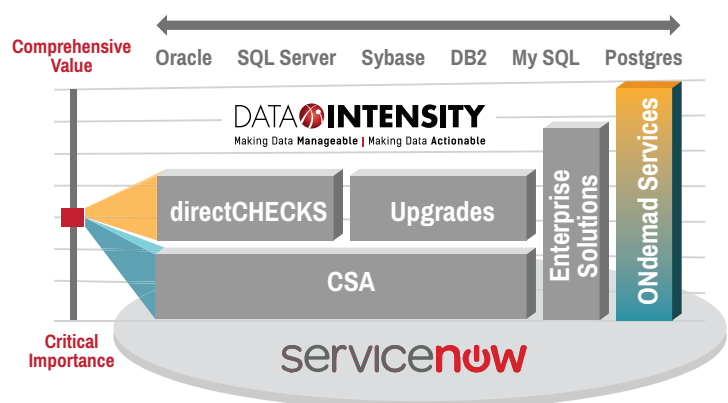


# ONDEMAND SERVICES

## Database Administration

Data Intensity offers a variety of database services to meet the database management needs of any organization. Our value-added ONdemand Services specialize in the system-related database activities of implementation, security and object administration, performance improvement, and business continuity planning. These services can be provided hourly or on a fixed fee project basis. By going above and beyond the basics of database administration, Data Intensity provides you with comprehensive solutions for reliable database operations and enhanced data performance.

ONdemand Services provide a great compliment to Continuous Service Assurance (CSA), the Data Intensity solution for reliable 24X7 database operations.



Data Intensity's ServiceNow offers immediate comprehensive value for all aspects of database management on a pay-as-you-go basis

### Implementations and Updates

The creation, migration, patching and upgrading of the database and database components, including:

- Specification and database creation
- Platform installation and upgrades
- Data relocation and refreshes
- Data and object migrations
- Component installations and patches

### Security and Object Administration

Modifications made to the user accounts, objects and processes related to the database, including:

- User account maintenance and creation
- Database privileges grants and revokes
- Database object creation and alterations
- Exports/import creation and execution

### Analysis and Improvement

The discovery, recommendation and execution of system-related database improvements, including:

- Performance analysis
- Recommendations and remediation
- Database reorganization development
- Statistical updates
- Database index tuning
- Resource mentoring

### Business Continuity Planning

The preparation, creation and testing of backup and recovery-related processes specific to the database, including:

- Backup and recovery process development
- Disaster recovery test preparation
- Disaster recovery scenarios testing
- Replication setup and administration

### About Data Intensity

Data Intensity is the leading independent provider of managed and cloud consulting services for enterprise databases, applications, business intelligence solutions and analytics. The company combines best-of-category technology, world-class services, a flexible business model, and deep-rooted expertise gained from hundreds of successful deployments. Our mission is to cost-effectively support the full scope of a customer's enterprise data lifecycle.

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