

ONdemand Services

Database Administration

Data Intensity offers a variety of database services to meet the database management needs of any organization. Our value-added ONdemand Services specialize in the system-related database activities of implementation, security and object administration, performance improvement, and business continuity planning. These services can be provided hourly or on a fixed fee project basis. By going above and beyond the basics of database administration, Data Intensity provides you with comprehensive solutions for reliable database operations and enhanced data performance.

Implementations and Updates

The creation, migration, patching and upgrading of the database and database components, including:

- Specification and database creation
- Platform installation and upgrades
- Data relocation and refreshes
- Data and object migrations
- Component installations and patches

Security and Object Administration

Modifications made to the user accounts, objects and processes related to the database, including:

- User account maintenance and creation
- Database privileges grants and revokes
- Database object creation and alterations
- Exports/ import creation and execution

- ▶ Improved Performance
- ▶ Rapid Response
- ▶ Pay As You Go
- ▶ Comprehensive Services

“ONdemand Services provide a great compliment to Continuous Service Assurance (CSA), the Data Intensity solution for reliable 24X7 database operations.”

Analysis and Improvement

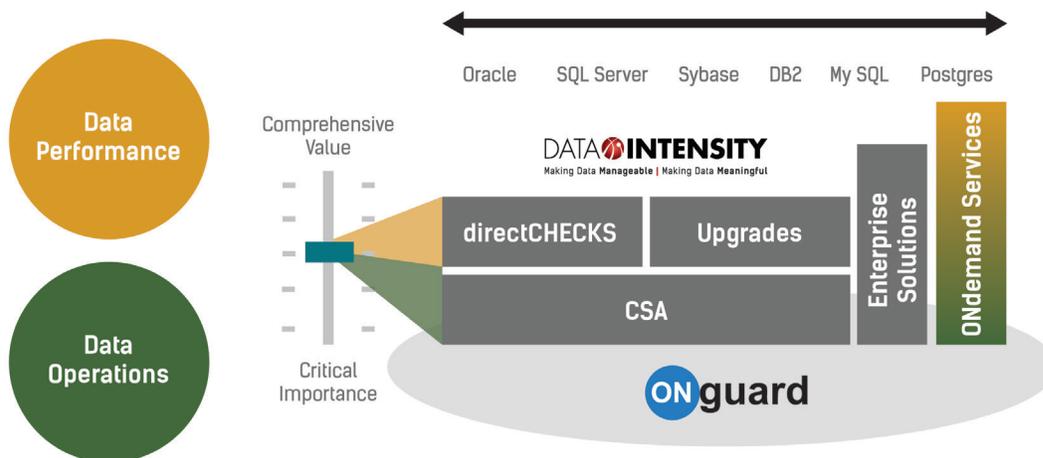
The discovery, recommendation and execution of system-related database improvements, including:

- Performance analysis
- Recommendations and remediation
- Database reorganization development
- Statistical updates
- Database index tuning
- Resource mentoring

Business Continuity Planning

The preparation, creation and testing of backup and recovery-related processes specific to the database, including:

- Backup and recovery process development
- Disaster recovery test preparation
- Disaster recovery scenarios testing
- Replication setup and administration



Data Intensity's ONdemand Services offer immediate comprehensive value for all aspects of database management on a pay-as-you-go basis

About Data Intensity

Data Intensity is an industry leader in analytics, business intelligence, and managed and cloud services for enterprise application and data management. We combine best-of-breed technology, world-class services, a flexible business model, and deep rooted expertise gained from hundreds of successful deployments to uniquely and cost-effectively support the full scope of a customer's enterprise data lifecycle. To learn more, visit us at www.dataintensity.com.